

- 1. Please read the users guide before proceeding with your installations. Serious damage may occur if the procedure is not followed properly.
- 2. AGP cards running at 3.3v are not supported. Only AGP cards running at 1.5v (most 4x or 8x AGP cards) are supported on this motherboard.
- 3. Please make sure that your memory modules are inserted correctly. They can go in only one way, and should fit completely in the socket without sticking out. Failure to do so will damage your motherboard and memory module.
- 4. An ATX12V power supply is required for the system to operate normally. (Preferably 350 watts for minimal loading or 400 watts for fully loaded system).
- 5. If you have any problem getting your system to work, please follow the troubleshooting tips in your user manual.
- 6. For answers to Technical questions, please visit SOYO tech support link at <a href="http://www.soyousa.com/support">http://www.soyousa.com/kb</a>.

  http://www.soyousa.com/kb



# SY-K8USA DRAGON Ultra Motherboard

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

mPGA Socket 754 Processor supported

Ali M1687 AGP/PCI

800 MHz Front Side Bus supported

**ATX Form Factor** 

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

User's Manual

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#### **About This Guide:**

This Quick Start Guide can help system manufacturers and end users in setting up and installing the Motherboard. Information in this guide has been carefully checked for reliability; however, to the correctness of the contents there is no guarantee given. The information in this document is subject to amend without notice.

For further information, please visit our **Web Site** on the Internet. The address is "http://www.soyo.com".

**Edition: October 2003** 

Version 1.0

**K8USA DRAGON Ultra SERIAL** 

Tested To Comply
With FCC Standards
FOR HOME OR OFFICE USE

100% POST CONSUMER RECYCLED PAPER

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# Chapter 1

# MOTHERBOARD DESCRIPTION

# 1-1 INTRODUCTION

The **SY-K8USA DRAGON Ultra** AGP/PCI Motherboard is a high-performance Socket 754 processor, ATX form-factor system board. **SY-K8USA DRAGON Ultra** uses the Ali M1687/ M1563 Chipset technology. This Motherboard is fully compatible with industry standards and adds many technical enhancements.

# 1-2 UNPACKING THE MOTHERBOARD

♦ The K8USA Motherboard
♦ The user manual
♦ The Installation CD-ROM
♦ SOYO Bonus Pack CD-ROM
♦ Two IDE Device ATA 133 Flat Cable
♦ One Floppy Disk Drive Flat Cable
♦ Two Serial ATA cables

◆ One SPDIF Audio Connector Card (optional)



◆ One Back panel



lacktriangle  $\Sigma$  BOX (optional)





*Warning*: Do not unpack the Motherboard from its anti-static packaging until you are ready to install it.

Like most electronic equipment, your Motherboard may be damaged by electrostatic discharge. To avoid permanent damage to components ground yourself while working by using a grounding strap. Otherwise, ground yourself frequently by touching the unpainted portion of the computer chassis to drain the static charges.

Handle the Motherboard carefully, holding it by the edges. You are now ready to start the installation.



# 1-3 KEY FEATURES

CPU	<ul> <li>Supports AMD K8 Athlon 64 Processor mPGA Socket 754 processors:</li> <li>Athlon K8 Athlon 64</li> <li>SOYO COMBO Setup CMOS setup menu for complete and easy changing of your CPU settings in CMOS setup, making jumpers obsolete.</li> </ul>				
Chipset	M1687 / M1563 Chipset				
Memory	<ul> <li>Supports PC2100, PC2700 and PC3200 DDR memory modules.</li> <li>SOYO COMBO Setup menu, to fully configure your memory settings.</li> </ul>				
AGP	1x AGP master 4x/8x/Pro slot (1.5v only)				
PCI	5x 32-bit bus master PCI slots				
Super I/O	<ul> <li>ITE IT8705F-A Super I/O controller supporting:</li> <li>Floppy disk controller</li> <li>Parallel port (SPP, EPP and ECP compliant)</li> <li>2x 16550A compatible RS232 serial ports</li> <li>IrDA compatible infrared port</li> <li>PS/2 Keyboard and mouse</li> <li>Hardware monitor for monitoring temperatures, voltages and fan speeds in the system.</li> </ul>				

Storage	<ul> <li>ALi M5283 Serial ATA RAID controller supporting up to 2x UDMA 150 hard disks in normal or RAID (0 or 1) mode.</li> <li>ALi M5283 Parallel ATA RAID controller supporting up to 2x UDMA 33/66/100/133 Parallel ATA devices mode in normal or RAID (0 or 1) mode.</li> <li>ALi M1563 Integrated Parallel ATA controller supporting up to 4x UDMA 33/66/100/133 Parallel ATA devices.</li> </ul>
USB 2.0	6x USB 2.0 compliant ports (4 on rear IO panel, 2x motherboard connectors.
Sound	Onboard CMedia CMI9739A 6 channel AC97 Audio Codec
Network	Onboard VIA 100Base-T and 1000BASE-T (Gigabit) Ethernet controller, supporting Wake-On-Lan (WOL)
IEEE1394	Onboard VIA VT6306 IEEE1394 Firewire controller with 1x rear IO panel connector and 2x motherboard connectors.
BIOS	<ul> <li>Wake On Ring and Power On by Alarm to allow your system to wake up from suspend or power on through the modem or RTC alarm.</li> <li>Multiple boot, allowing your system to boot from for example CD-ROM</li> </ul>
Software	<ul> <li>SOYO Hardware Doctor allowing you to fully monitor and control your system</li> <li>SOYO Bonus Pack CD-ROM containing free bonus software.</li> </ul>
Industry standards	This motherboard is compliant with the following industry standards:  Microsoft PC99  FCC  ACPI



# 1-4 HANDLING THE MOTHERBOARD

To avoid damage to your Motherboard, follow these simple rules while unpacking:

- Before handling the Motherboard, ground yourself by grasping an unpainted portion of the system's metal chassis.
- Remove the Motherboard from its anti-static packaging. Hold the Motherboard by the edges and avoid touching its components.
- Check the Motherboard for damage. If any chip appears loose, contact your dealer or our tech support immediately.



*Warning*: Do not apply power if the Motherboard appears damaged. If the motherboard is damaged, contact your dealer immediately.

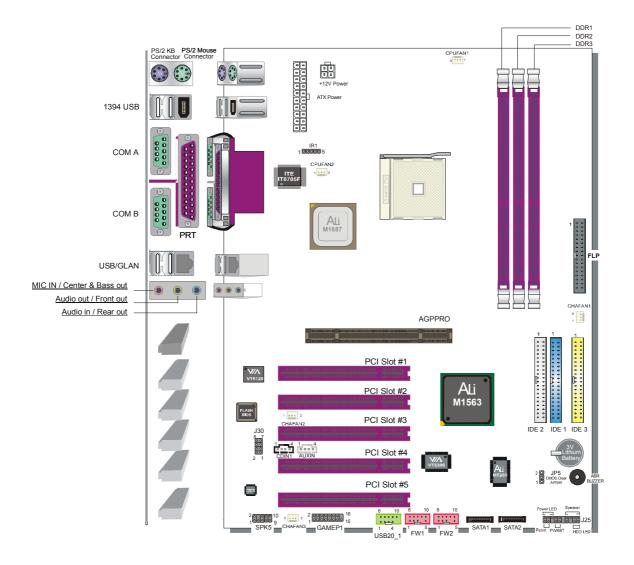
# 1-5 ELECTROSTATIC DISCHARGE PRECAUTIONS

Make sure to ground yourself before handling the Motherboard or other system components. Electrostatic discharge can easily damage the components. Note that you must take special precautions when handling the Motherboard in dry or air-conditioned environment.

To protect your equipment from electrostatic discharge, take the following precautions:

- ➤ Do not remove the anti-static packaging until you are ready to install.
- ➤ Ground yourself before removing any system component from its protective anti-static packaging. (To ground yourself, grasp the expansion slot covers or other unpainted portions of the computer chassis.)
- Frequently ground yourself while working or use a grounding strap.
- > Handle the Motherboard by its edges and avoid touching its components.

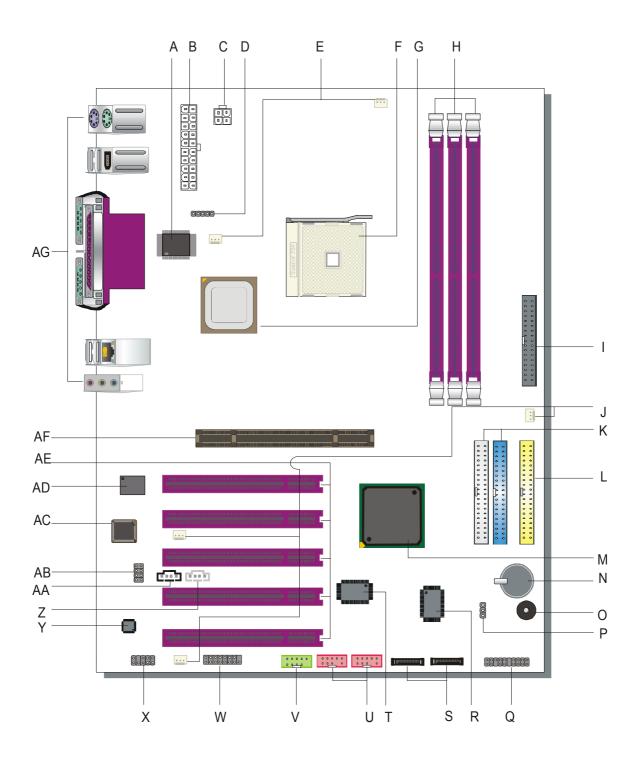
# 1-6 SY-K8USA DRAGON Ultra MOTHERBOARD LAYOUT



**Back Panel** 

**SY-K8USA DRAGON Ultra Platform** 

# 1-7 SY-K8USA DRAGON Ultra MOTHERBOARD COMPONENTS



	ITE IT8705F-A Super I/O Chip
	The IT8705F-A is a Low Pin Count Interface-based highly
	integrated Super I/O. The IT8705F provides the most commonly
	used legacy Super I/O functionality plus the latest Environment
A	Control initiatives, such as H/W Monitor, Fan Speed Controller,
A	ITE's 'SmartGuardian' function and Smart Card Reader Interface.
	The device's LPC interface complies with Intel 'LPC Interface
	Specification Rev. 1.0'. The IT8705F meets the 'Microsoft® PC98 &
	PC99 System Design Guide' requirements, and is ACPI &
	LANDesk compliant.
	ATX Power Supply connector
	This connector is to connect the ATX connector of your ATX12V
В	compliant power supply to the motherboard. For more details on this
	connector, please check the F. ATX12V Power Supply paragraph
	on page 38
	+12V Power Connector
C	This is where the Power Supply's +12V ATX connector goes. For a
С	lay-out of this connector please check the F. ATX12V Power
	Supply paragraph on page 38.
	Serial Infrared (IrDA) device header
D	This header allows you to connect an IrDA receiver to the
	motherboard. You can find the lay-out in the 1. Standard Infrared
	(SIRCON) paragraph on page 31.
	CPU Cooling Fan (CPUFAN1, 2) connectors
	With these connectors you can attach the CPU fan or fans to your
	motherboard. They supply power and (in the case of CPUFAN1)
Е	allow you to monitor the speed of the FAN via the SOYO Hardware
	Monitor software or via CMOS setup. For more details on the
	lay-out of these connectors, check the (1) CPU Cooling Fan
	(CPUFAN1, CPUFAN2) paragraph on page 32.
	Socket 754 Connector
F	This is the Zif (Zero Insertion Force) socket for your AMD 64 CPU.
	For more information, check the <b>Step 1 Install the CPU</b> paragraph
	on page 14.
	ALi M1687 AGP Controller Bridge
G	The AMD-1687 TM HyperTransportTM AGP3.0 Graphics Tunnel
J	is a HyperTransport technology tunnel developed by AMD that
	provides an AGP 3.0 compliant (8x transfer rate) bridge.

	DDR DIMM Banks
Н	These 2, 184 pin memory slots are to install your system memory in.
	They support up to 2 GB of memory. For more details check the <b>Step</b>
	2 Install Memory Module paragraph on page 18.
	Floppy Disk Drive (FDD) connector
	This 34 pins connector is to connect your floppy drive to. Check for
I	more details in the <b>B. Floppy Drive Installation</b> paragraph on page
	24.
	Chassis Cooling Fan (CHAFAN1, 2, 3) Connectors
	This connector is to connect your chassis fan to your motherboard.
J	This motherboard supports up to 3 chassis fans. Please check the (2)
J	Chassis Cooling Fan (CHAFAN1, CHAFAN2, CHAFAN3)
	paragraph on page 33 for more details.
	Bus Mastering EIDE/ATAPI Ports
	These connectors are to attach your IDE devices to. Each connector
K	can support up to 2 IDE devices, 1 master and 1 slave. Please check
	the IDE Device Installation (HDD, CD-ROM) paragraph on page
	22 for more details.
	IDE RAID Ports
	This IDE port (IDE 3) can be used as normal IDE port or in a RAID
L	configuration and are controlled by ALi M5283 chip. ATAPI devices
	will not work on these ports. For more details, please check the <b>IDE</b>
	<b>Device Installation (HDD, CD-ROM)</b> paragraph on page 22.
	ALi M1563 SouthBridge Chipset
	The M1563 integrates AC-Link Host Controller, ACPI support,
M	green function, 2-channel dedicated Ultra-133 IDE Master
171	controller, USB 2.0/1.1 Host controllers with 6 ports in total, SMBus
	2.0 controller, Real Time Clock, IO APIC controller, and HTT
	(HyperTransport Technology) v1.03 interface.
	3V Lithium Battery
N	This battery supplies power to the CMOS RAM. As long as the
	battery supplies enough power, the contents of your CMOS RAM
	will be valid. CMOS RAM contents are configured by CMOS setup,
	and can be cleared by JP5. For more details on this check the <b>G</b> .
	CMOS Clear (JP5) paragraph on page 40.
О	Buzzer
	On-board ABR buzzer.

P	CMOS Clear Jumper (JP5)  This jumper allows you to clear your CMOS RAM contents in order to reset your system configuration. For more details on this check
	the G. CMOS Clear (JP5) paragraph on page 40.
Q	Front Panel connectors (J25) This header allows you to connect the switches and LEDs on your front panel. Please check the C. Front Panel Connections chapter on page 25 for more details and lay-outs.
R	ALi M5283 Serial ATA/IDE RAID chip The M5283 provides personal computer systems with PCI device solution of the highest integration: It includes two Serial-ATA Host controllers for supporting a total of 2 ports, one fully Parallel-ATA Host controller for supporting a single channel and a Flash ROM controller
S	SATA Connectors  These connectors allow you to attach one UDMA 150 hard disk to each connector. Note that SATA 3 and 4 are controlled by the ALi M5283 chip, and can support RAID 0 and 1. For more information on these connectors check the IDE Device Installation (HDD, CD-ROM) paragraph on page 22.
Т	VIA VT6306 IEEE1394 Firewire chip The VT6306 IEEE 1394 OHCI Host Controller provides high performance serial connectivity. It implements the Link and Phy layers for IEEE 1394-1995 High Performance Serial Bus and 1394a Draft 4.0. It is compliant with 1394 Open HCI 1.0 and 1.1 with DMA engine support for high performance data transfer via a 32-bit bus master PCI host bus interface.
U	IEEE1394 Firewire connector  These connectors allow you to attach IEEE 1394 connectors or devices to the motherboard. The lay-out can be found in the 8. IEEE 1394 (Firewire) Connector (FW1/FW2) paragraph on page 37.
V	USB 2.0 connectors This connector supports 1 USB 2.0 ports per connector. For details on the lay-out, please check the 5. Universal Serial Bus (USB1/USB2, USB3/USB4, USB20_2) paragraph on page 30.
W	GAMEPORT connector  This connector is to attach your gameport connector to. Gameports are used to connect for example joysticks to. For more details check the paragraph on page 30.

	SPK5 connector
X	This connector is to connect the speaker attached to your case to
	your motherboard. Please check the <b>7. SPK5</b> paragraph on page 36
	for more details.
	CMedia CMI 9739A AC97 Codec audio chip
	The CMI 9739A chip is a 2/4/6 Channel AC97 audio chip. It is SB
Y	Pro compatible and supports SPDIF IN/OUT. It also has a DLS
	(DownLoadable Sound) wave table music synthesizer, which
	supports DirectMusic.
	AUX-IN connector
Z	This connector allows you to attach a second CDROM analog audio
	out output to your mainboard. Please check the 5. AUX-IN
	(AUXIN) paragraph on page 34 for more details.
	CD-IN1 connector
AA	This connector is to attach your analog audio output channel from
7 17 1	your CDROM or DVD drive to your motherboard. Please check the
	<b>4. CD Line-in (CDIN)</b> paragraph on page 34 for more details.
	Earphone, Microphone and LAN Status LED Connector (J30)
AB	This connector allows you to extend your microphone connector and
	LAN Status LED to your front panel. Check the 6. MIC & LED
	Connector (J30) paragraph on page 35 for a lay-out of this header.
	Flash BIOS
	This chip contains the system BIOS firmware, and is software
AC	upgradable. It's size is 4Mbit. For updates of your Flash BIOS,
	please go to <a href="http://www.soyousa.com">http://www.soyousa.com</a> . For details on how to setup
	your BIOS, please go to the <b>QUICK BIOS SETUP</b> chapter on page
	42.
	VIA VT6120 LAN chip The VIA VT6120 family of controllers are highly integrated
	Platform LAN Connect devices combining 10BASE-T,
	100BASE-TX and 1000BASE-T (Gigabit) physical layer
AD	capabilities. It supports a single interface fully compliant with the
	IEEE 802.3/802.3u/802.3 standard. The IEEE 802.3 standard for
	1000BASE-TX defines networking over two pairs of Category 5
	unshielded twisted pair cable.
	32 bit PCI slots
AE	These are the motherboard's 3.3v busmastering PCI slots, compliant
	to PCI specification v2.2.

AF	AGP Pro Slot This is the AGP expansion slot for your video card. Note that it can only work with 1.5v AGP cards. For more information, check the Step 3 Installation of Expansion Cards paragraph on page 20.
AG	Back panel connectors  These connectors allow you to attach the external devices to the back of your PC. Please check the <b>D. Back Panel Connections</b> paragraph on page 28 for more details.

# Chapter 2

# HARDWARE INSTALLATION

Congratulations on your purchase of **SY-K8USA DRAGON ULTRA**Motherboard. You are about to install and connect your new Motherboard.



**Note:** Do not unpack the Motherboard from its protective anti-static packaging until you have made the following preparations.

## 2-1 PREPARATIONS

Gather and prepare all the following hardware equipment to complete the installation successfully:

- 1. Socket mPGA754 processor with CPU cooling fan.
- 2. DDR memory module(s)
- 3. A computer case with an adequate power supply unit (350W for a minimally loaded system or 400W for a fully loaded system).
- 4. Monitor
- 5. Keyboard
- 6. Pointing Device (mouse)
- 7. Disk Drives: HDD, CD-ROM, Floppy drive...
- 8. External Peripherals: Printer and Modem (optional)
- 9. VGA Card (AGP or PCI)

Note: This M/B only supports 1.5V AGP VGA cards! 3.3V AGP cards are not supported!

## 2-2 INSTALLATION GUIDE

We will now begin the installation of the Motherboard. Please follow the step-by-step procedure designed to lead you to a complete and correct installation.

- **Step1-** Install the Central Processing Unit (CPU).
- **Step2-** Install memory modules.
- **Step3-** Install expansion cards.
- **Step4-** Connect cables, case wires, and power supply.
- **Step5-** Power on and enter BIOS setup.
- **Step6-** Install supporting software tools. See Chapter 4 for more info.



*Warning:* Turn off the power to the Motherboard, system chassis, and peripheral devices before performing any work on the Motherboard or system.

# **BEGIN THE INSTALLATION**

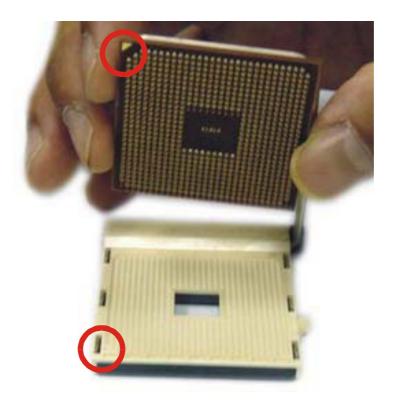
# Step 1 Install the CPU

**CPU Mount Procedure:** To mount the K8 Athlon 64 Processor Socket mPGA754 processor that you have purchased separately, follow these instructions.

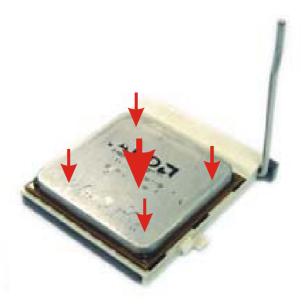
1. Lift the socket handle up to a vertical position.



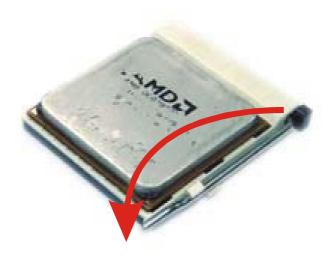
2. Align the blunt edge of the CPU with the matching pinhole distinctive edge on the socket.



3. Seat the processor in the socket completely and without forcing.



4. Then close the socket handle to secure the CPU in place.





Remember to connect the CPU Cooling Fan to the appropriate power connector on the Motherboard. *The fan is a key component that will ensure system stability. The fan prevents overheating, therefore prolonging the life of your CPU.* 



## **CPU Fan Installation**

Your Socket 754 processor kit comes with a cooling fan. Mount the fan on the processor according to the instructions provided by the manufacturer. The fan is a key component that will ensure system stability. The fan prevents overheating, therefore prolonging the life of your CPU.

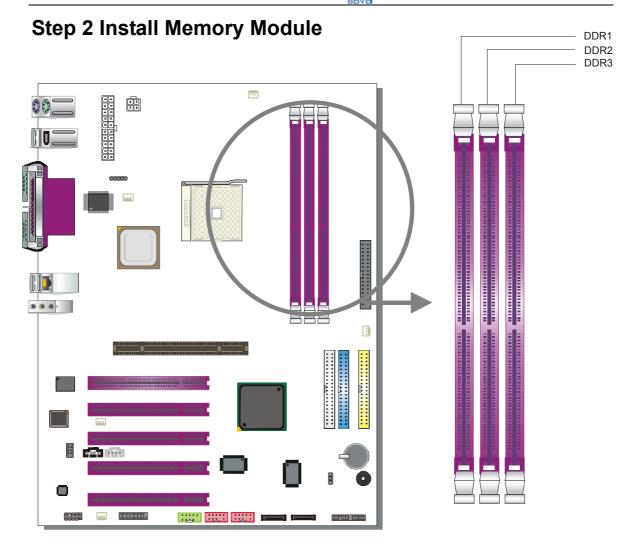


*Note:* Remember to connect the fan to the appropriate power source.

## ABR (Anti Burn Regulator)

SOYO's ABR (Anti Burn Regulator) is specially designed hardware circuits that works hand in hand with the CPU's internal sensor in monitoring the temperature of the CPU and prevent it from overheating.

Once the heat accumulated in the CPU is over the set limit. ABR will automatically shut down the system power and warns you with a beeping sound. To de-activate the beeping sound, **un-plug the AC power cord.** We recommend you to check the cause of the overheating and let the processor cool down before powering on the system.



Your board comes with three DIMM sockets, providing support for up to 3GB of main memory. On this motherboard, DRAM speed can be set independent from the CPU FSB speed.

ECC and Non-registered memory are supported in the motherboard.

# Memory Configuration Table

Memory Specification	DIMM 1	DIMM 2	DIMM 3
PC2100 / PC2700	S/D	S/D	Х
PC2100 / PC2700	S/D	S	S
PC3200	S/D	S/D	Х

Note:

S = single sided DIMM supported

D = double sided DIMM supported

X = not populated

# **Step 3 Installation of Expansion Cards**

The motherboard has 1 AGP Pro slot and 5 PCI slots.

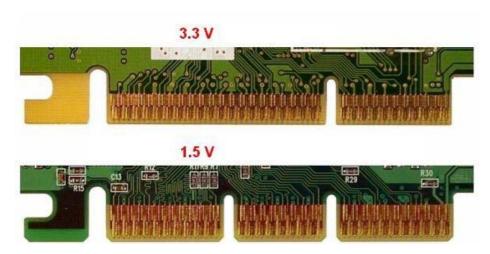
- 1. Read the related expansion card's instruction document before inserting the expansion card into the computer.
- 2. Press the expansion card firmly into the expansion slot on the motherboard.
- 3. Make sure the metal contacts on the card are seated in the slot.
- 4. Replace the screw to secure the slot bracket of the expansion card.
- 5. Install required driver for the operating system you use.

## **AGP Pro Slot**

This motherboard supports AGP 4x/8x/Pro VGA CARD.



DO NOT remove the safety tab underneath it if you will be using an AGP card without a retention notch. Removing may cause the card to shift and may cause damage to your card, slot, and motherboard. Remove ONLY when you will be using an AGP Pro card. You can use a pen tip to remove the tab from the bay.





This motherboard only supports 1.5V AGP cards (4X/8X cards). Using 3.3V AGP card might damage your motherboard.

# PCI Slots

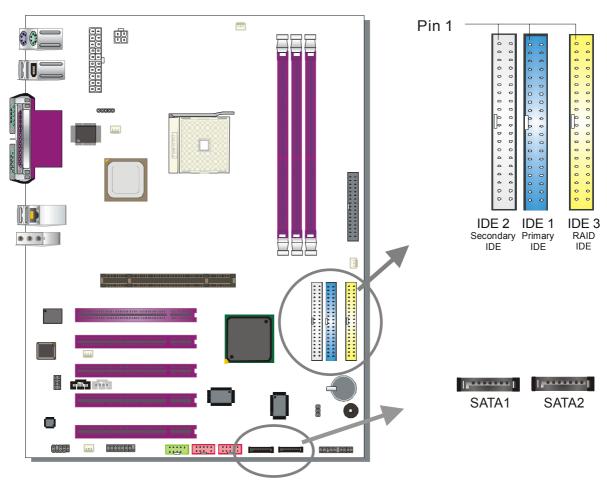
# PCI IRQ Assignment

The following table shows which onboard device uses which PCI IRQs.

	A	B	C	D	$ \mathbf{E} $	F	G
AGP	•						
ALi M5283 Serial ATA Controller						•	
VIA VT6306 IEEE1394					•		
VIA VT6120 10/100/1G Ethernet							•
PCI Slot 1		•					
PCI Slot 2			•				
PCI Slot 3				•			
PCI Slot 4		•					
PCI Slot 5			•				

# Step 4 Connect cables, case wire and power supply

# A. IDE Device Installation (HDD, CD-ROM)



This Motherboard offers Three IDE connectors (IDE1, IDE2, IDE3) and 2 serial ATA ports. IDE1 and IDE2 can support up to four high-speed Ultra DMA 33/66/100/133 HDD or CD-ROM. IDE3 can support up to two DMA 33/66/100/133 HDD. CD-ROM is not supported on IDE3. SATA1 and SATA2 can support up to 2 ATA 150 SATA hard disks.

IDE1,2 are controlled by M1563. IDE3, SATA1,2 are controlled by the ALi M5283 controller. IDE3, SATA1 and SATA2 are provided for RAID or ATA function. This Motherboard can support up to 8 HDDs.

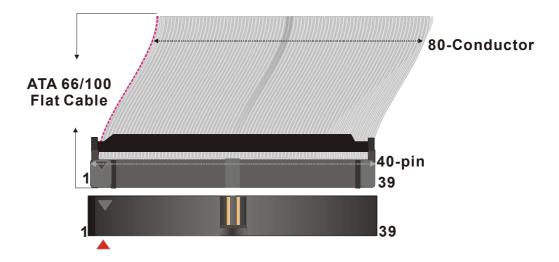
## Note:.



Creating a RAID 0, 1 array on IDE 3 is possible Creating a RAID 0, 1 array on SATA1/2 is possible. Creating a RAID 0, 1 array between IDE 3 and SATA1/SATA2 is not possible.

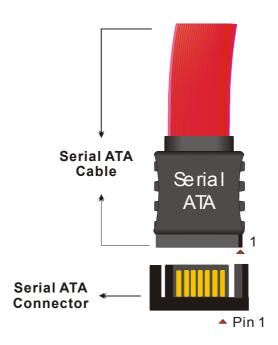
## Parallel ATA connectors

Connect the black end of the ATA66/100/133 flat cable to the IDE device (HDD or CD-ROM) and plug the blue end to the primary (IDE1, IDE3) or secondary (IDE2) directionally keyed IDE connector on the Motherboard. The ATA66/100/133 cable is backward compatible with ATA33 HDDs.

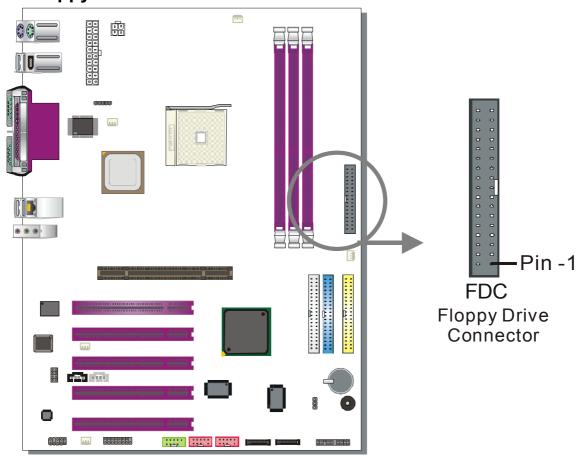


## Serial ATA connectors

You can also plug the serial ATA cable into the serial ATA connector of the motherboard. The other end of the SATA cable goes into your SATA device.



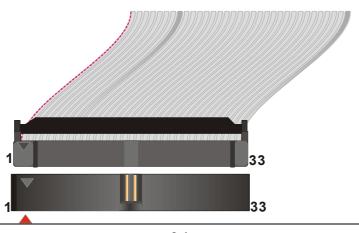
# **B. Floppy Drive Installation**



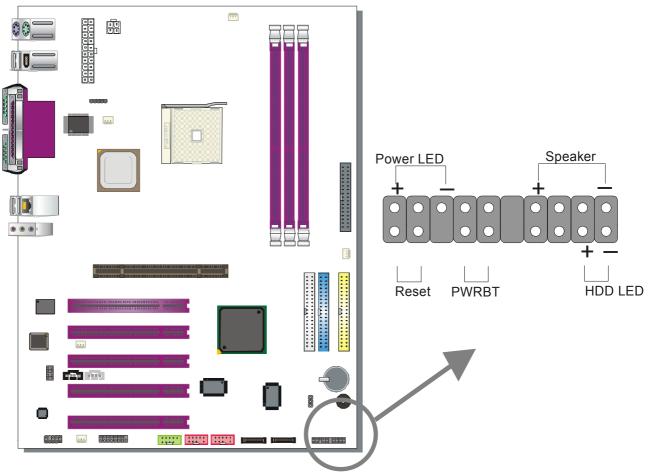
The system supports 5 possible floppy drive types: 720 KB, 1.2 MB, 1.44 MB, 2.88 MB. In addition, this Motherboard supports a 3-mode (720KB/1.2MB/1.44MB) floppy commonly used in Japan.

Connect one side of the 34-pin flat cable to the floppy drive and plug the other end to the floppy drive connector in the Motherboard. The end of the cable that goes into the motherboard is not twisted. The twisted end of the cable goes into the floppy drive.

This Motherboard can support only one floppy drive.



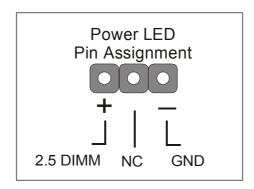
## **C. Front Panel Connections**



Plug the computer case's front panel devices to the corresponding headers on the Motherboard.

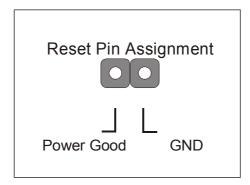
# 1. Power LED

Please install according to the following pin assignment: pin 1,3 are for Power LED.



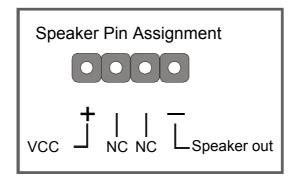
## 2. Reset

Plug the Reset push-button cable into the 2-pin Reset header on the motherboard. Pushing the Reset button on the front panel will cause the system to restart the boot-up sequence.



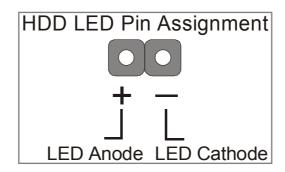
# 3. Speaker

Attach the 4-pin PC speaker cable from the case to the Speaker header on the Motherboard.



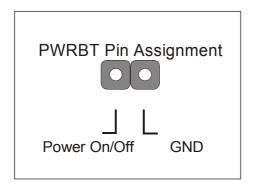
## 4. IDE LED

Attach the 2-pin IDE device LED cable to the corresponding IDE LED header on the Motherboard. This will cause the LED to light when an IDE1 or IDE2 (HDD, CD-ROM) device is active.



## 5. ATX Power On/Off Switch

Attach the 2-pin momentary type switch to the PWRBT header for turning On or Off your ATX power supply. Note that 5VSB will always have power, so the 5V standby LED will always be lit.

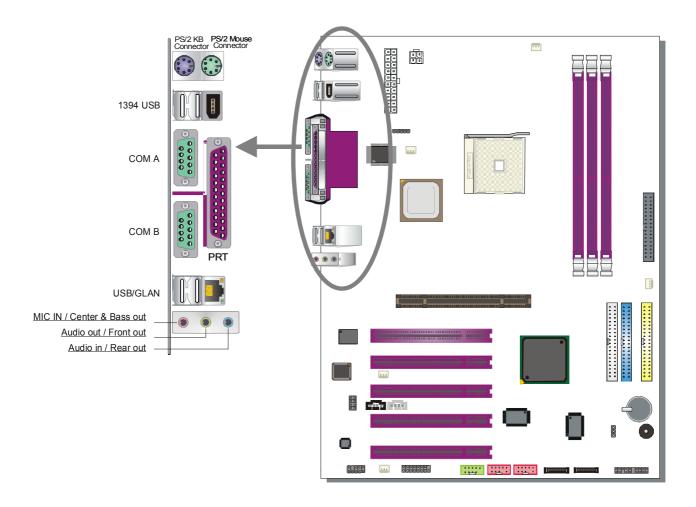


## **D. Back Panel Connections**

All external devices such as the PS/2 keyboard, PS/2 mouse, printer, modem, USB can be plugged directly into the Motherboard back panel.

Only after you have fixed and locked the Motherboard to the computer case can you start connecting the external peripheral devices.

When connecting an external device, use the following figure to locate and identify which back panel connector to plug the device to.



## 1. Onboard Serial Ports COMA/COMB

External peripherals that use serial transmission scheme include:

- > serial (RS232) mouse
- > modem

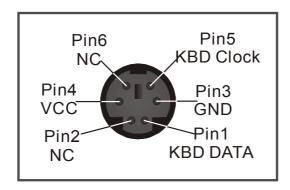
Plug the serial device cables directly into the COMA/COMB 9-pin male connectors located at the rear panel of the Motherboard.

## 2. Parallel Port PRT

This parallel port is used to connect the printer or other parallel devices. Plug the parallel device cable into the 25-pin female connector located at the rear panel of the Motherboard.

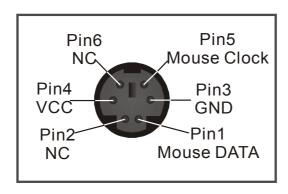
## 3. PS/2 Keyboard

Plug the keyboard jack directly into the 6-pin female PS/2 keyboard connector located at the rear panel of the Motherboard.



### 4. PS/2 Mouse

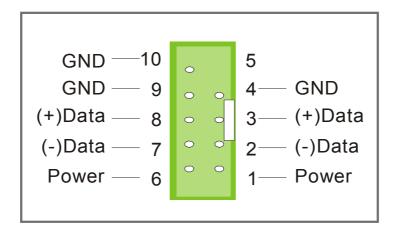
Similarly, plug the mouse jack directly into the 6-pin female PS/2 mouse connector.



# 5. Universal Serial Bus (USB1/USB2, USB3/USB4, USB20\_2)

This Motherboard provides 6 USB2.0 ports for your additional devices. Plug the USB device jack into the available USB connector USB1, USB2, USB3 and USB4.

USB20\_2 are available. To make use of these USB ports, purchase a USB cable from your dealer. The lay-out of USB20\_2 connector is as follows:

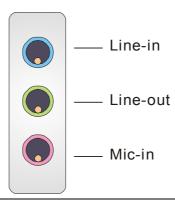


# 6. Onboard Game port/audio (Audio Speakers connections)

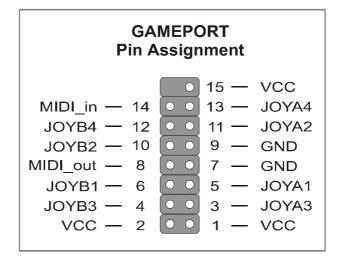
When using 2-channel speaker, connect the speaker cable to Line-out.

If you're using 4 channel speaker, connect the front L/R speakers to Line-out and rear L/R speakers to Line-in. Make sure that the audio software is set for 4 channel speaker system.

If you are using 6 channel speaker, connect the front L/R speaker to line out, rear L/R speaker to line-in and center/Bass speaker to Mic-in, make sure to set the Audio Rack software to 6 channel speaker system.



## The Gameport has the following lay-out:



## **E. Other Connections**

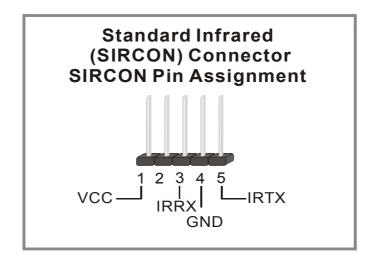
# 1. Standard Infrared (SIRCON)

Plug the 5-pin infrared device cable to the SIRCON header.

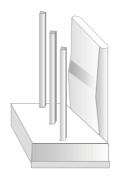


This will enable the infrared transfer function. This Motherboard meets both the ASKIR and HPSIR specifications.

Please install according to the following pin assignment:



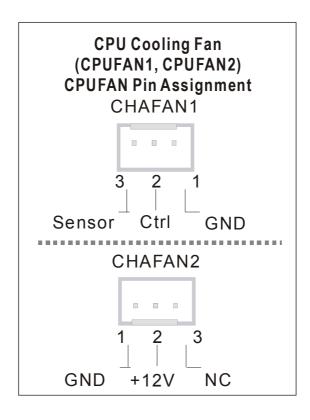
#### 2. Cooling Fan Installation



#### (1) CPU Cooling Fan (CPUFAN1, CPUFAN2)

After you have seated the CPU properly on the processor, attach the 3-pin fan cable to the CPUFAN connector on the Motherboard.

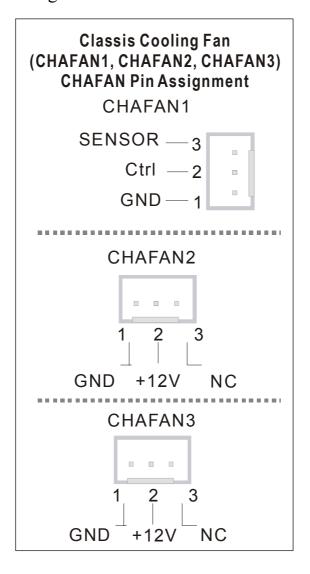
To avoid damage to the system, install according to the following pin assignment:





#### (2) Chassis Cooling Fan (CHAFAN1, CHAFAN2, CHAFAN3)

Some chassis also feature a cooling fan. This Motherboard features a CHAFAN connector to provide 12V power to the chassis fan. Connect the cable from the chassis fan to the CHAFAN 3-pin connector. Install according to the following pin assignment:



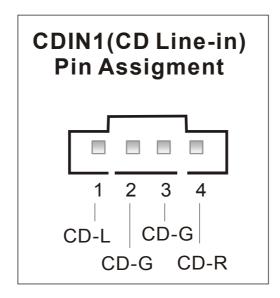


**Note:** CPU cooling fan must be installed to prevent the CPU from overheating and ensure system stability. Chassis cooling fan is optional, depending on whether there is cooling fan in your chassis.

#### 4. CD Line-in (CDIN)

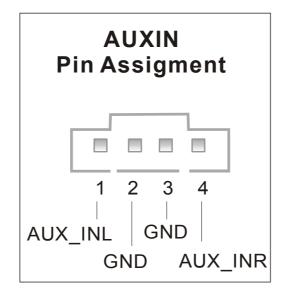
This Motherboard provides one CD Line-in connector. Please connect the 4-pin audio cable from your CD-ROM or DVD ROM drive to CDIN.

Please install according to the following pin assignment:



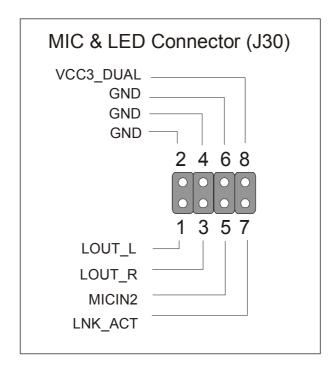
#### 5. AUX-IN (AUXIN)

This Motherboard provides one AUX-IN connector. Please connect the 4-pin audio cable from your second CD-ROM or DVD ROM drive to AUX-IN. Please install according to the following pin assignment:



#### 6. MIC & LED Connector (J30)

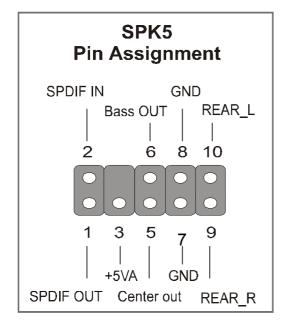
You can connect the Line-out /MIC in/LAN LED to the front panel of your PC case (If this option is available in your PC case). This connector has the following pin assignment:

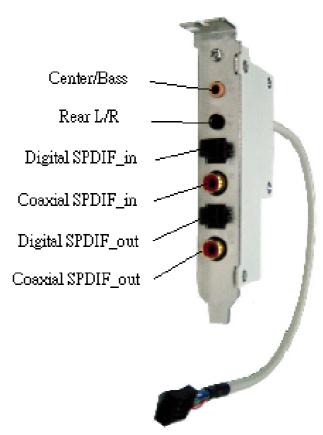




#### 7. SPK5

Connect the end of the SPDIF Audio connector card cable to the SPK5 connector on the motherboard. (Optional)

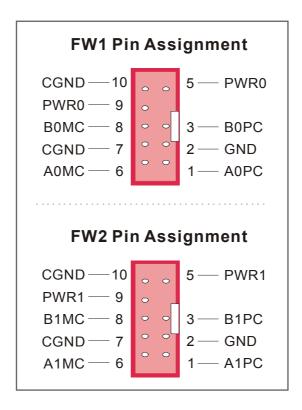




#### 8. IEEE 1394 (Firewire) Connector (FW1/FW2)

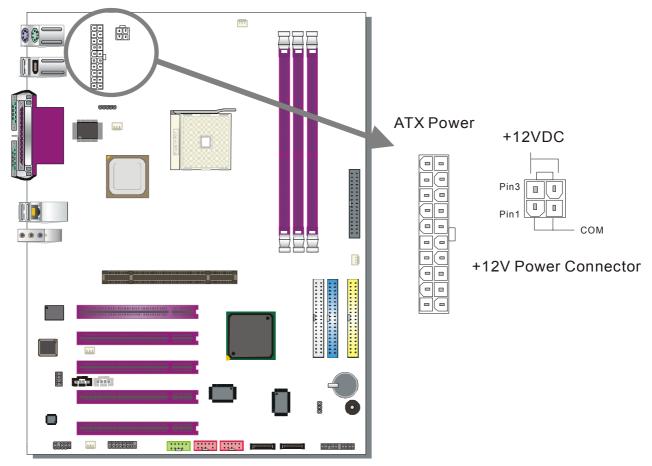
This motherboard provides 3 IEEE 1394 ports for your Firewire devices. Standard drivers are supplied with the operating system for commonly used Firewire devices.

FW1 and FW2 are available. You can connect them to a 1394 bracket or  $\Sigma$  BOX to use them. The layout out of the FW1 and FW2 Firewire connector is as follows:



### F. ATX12V Power Supply

The power supply connector is the last connection to be made when installing a motherboard. This motherboard requires an ATX 12V power supply. AT or ATX power supplies cannot be used. We recommend a power supply of at least 350W, or 400W under full loading.



### Steps:

- 1. Connect the 20 pin connector to the ATX power connector. See FIG. 1.
- 2. Connect the 4 pin connector to the +12V power connector. See FIG. 2.



**Note 1:** The presence of the +12V power connector indicates that a power supply is ATX12V; the absence of the +12V power connector indicates that a supply is ATX.



Note 2: When using the Power-On by Keyboard function, please make sure the ATX 12V power supply is able to provide at least 1220mA on the 5V Standby lead (5VSB).



**Note 3:** The minimum recommended wattage is 400W for a fully loaded system or 350W for a minimally loaded system, the system might become unstable if power supply is not enough



*Note 4:* The 4 pin ATX 12V must be connected to the motherboard. Without this connector, the system cannot boot.

Please install the ATX 12V power according to the following pin assignment:

#### **ATX Power**

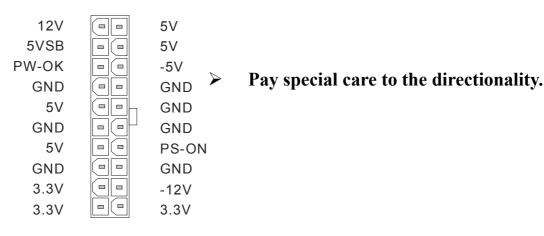
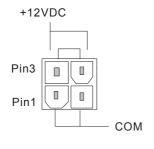


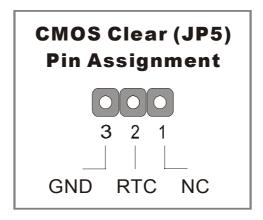
FIG. 1



+12V Power Connector

FIG. 2

### G. CMOS Clear (JP5)



In some cases the CMOS memory may contain wrong data, follow the steps below to clear the CMOS memory.

- 1. Clear the CMOS memory by momentarily shorting pin 2-3 on jumper JP5. This jumper can be easily identified by its white colored cap.
- 2. Then put the jumper back to 1-2 to allow writing of new data into the CMOS memory.

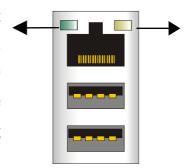
CMOS Clearing	Clear CMOS Data	Retain CMOS Data
JP5 Setting	Short pin 2-3 for at least 5 seconds to clear the CMOS	Short pin 1-2 to retain new settings

Note: You must unplug the power cable from your power supply connector when performing the CMOS Clear operation.



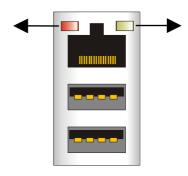
#### **Onboard LAN LED Definition**

When this LED is lit (green sign), this means the LAN is running at 100 mbps, if it is not lit, the Onboard LAN is working at 10 mbps.



This is the LAN activity LED. It will blink when it is active.

When this LED is lit (**red sign**), this means the LAN is running at 1 Gbps, if it is not lit, the Onboard LAN is working at 10 mbps.



This is the LAN activity LED. It will blink when it is active.

### **Step 5 Power On**

You have now completed the hardware installation of your Motherboard successfully.

- 1. Turn the power on
- 2. To enter the BIOS Setup Utility, press the <DEL> key while the system is performing the diagnostic checks,



*Note:* If you have failed to enter the BIOS Setup utility, wait until the boot up sequence is completed. Then push the RESET button and press <DEL> key again at the beginning of boot-up, during diagnostic checks.



Repeat this operation until you get the following screen.

3. The BIOS Setup screen appears:

Phoenix – Award BIOS CMOS Setup Utility		
➤ SOYO COMBO Feature	▶ PC Health Status	
➤ Standard CMOS Features	Load Fail - Safe Defaults	
▶ Advanced BIOS Features	Load Optimized Defaults	
► Advanced Chipset Features	Set User Password	
▶ Integrated Peripherals	Save & Exit Setup	
▶ Power Management Setup	Exit Without Saving	
▶ PnP/PCI Configurations		
Esc : Quit	↑↓→ : Select Item	
F10 : Save & Exit Setup		
Change CPU's Clock & Voltage		

## 2-3 QUICK BIOS SETUP

This Motherboard does not use any hardware jumpers to set the CPU frequency. Instead, CPU settings are software configurable with the BIOS **[SOYO COMBO FEATURE].** The [SOYO COMBO FEATURE] combines the main parameters that you need to configure, all in one menu, for a quick setup of the BIOS.

After the hardware installation is complete, turn the power switch on, then press the **<DEL>** key during the system diagnostic checks to enter the Award BIOS Setup program. The CMOS SETUP UTILITY will be shown on the screen. Then, follow these steps to configure the CPU settings.

#### Step 1. Select [STANDARD CMOS SETUP]

Set [Date/Time] and [Floppy drive type], then set [Hard Disk Type] to "Auto".

#### Step 2. Select [LOAD OPTIMIZED DEFAULTS]

Select the "LOAD OPTIMIZED DEFAULTS" menu and type "Y" at the prompt to load the BIOS optimal setup.

### Step 3. Select [SOYO COMBO FEATURE]

Set the **[CPU Frequency Select]** field to "Manual", to be able to change the CPU frequency 1 MHz stepping.

### Step 4. Select [SAVE & EXIT SETUP]

Press <Enter> to save the new configuration to the CMOS memory, and continue the boot sequence.

You are now ready to configure your system with the BIOS setup program. Go to *Chapter 3: BIOS SETUP* 

# Chapter 3

## **BIOS SETUP UTILITY**

This Motherboard's BIOS setup program uses the ROM PCI BIOS program from Award Software Inc.

To enter the Award BIOS program's Main Menu:

- 1. Turn on or reboot the system.
- 2. After the diagnostic checks, press the [Del] key to enter the Award BIOS Setup Utility.

Phoenix – Award BIOS CMOS Setup Utility		
➤ SOYO COMBO Feature	▶ PC Health Status	
➤ Standard CMOS Features	Load Fail - Safe Defaults	
▶ Advanced BIOS Features	Load Optimized Defaults	
▶ Advanced Chipset Features	Set User Password	
▶ Integrated Peripherals	Save & Exit Setup	
▶ Power Management Setup	Exit Without Saving	
▶ PnP/PCI Configurations		
Esc : Quit	↑↓→ : Select Item	
F10 : Save & Exit Setup		
Change CPU's Clock & Voltage		

#### **Selecting items**

- Use the arrow keys to move between items and select fields.
- From the Main Menu press arrow keys to enter the selected submenu. **Modifying selected items**
- Use the [Up]/[Down] keys to modify values within the selected fields. Some fields let you enter values directly, others will let you press Enter then select the value.

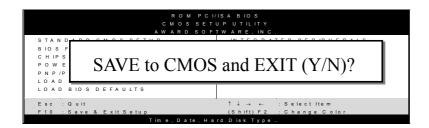


**Hot Keys:** Function keys give you access to a group of commands throughout the BIOS utility.

Function	Command	Description
F1	General Help	Gives the list of options available for each item.
F5	Previous Values	Restore the old values. These are the values that the user started the current session with.
F6	Load Fail-Safe Defaults	Loads all items with the most conservative values.
F7	Load Optimized Defaults	Loads all options with the optimize values.
F10	Save	Saves your changes and reboots the system.
[Esc]	Exit	Return to the previous menu.
[Enter]	Select	Will display a overlapping window with all options for the current item.
[+/-/PU/PD]	Value	Using the +, -, Page Up and Page Down keys the user can toggle the value of the current item.

#### SAVE AND EXIT SETUP

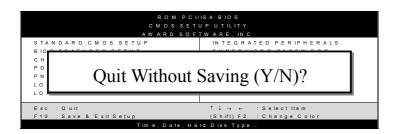
Select the [SAVE & EXIT SETUP] option from the Main Menu to save data to CMOS and exit the setup utility. This option saves all your changes and causes the system to reboot.



Type [Y] to save the changes and exit or [N] to return to the Main Menu and keep current values.

#### **EXIT WITHOUT SAVING**

Selecting the [EXIT WITHOUT SAVING] option allows you to abandon all changes and exit setup.



Type [Y] to abandon changes and exit or [N] to return to the Main Menu and keep current values.

#### 3-1 SOYO COMBO FEATURE

This motherboard does not use any hardware jumpers to set the CPU frequency. Instead, CPU settings are software configurable with the BIOS [SOYO COMBO Feature].

After the hardware installation is complete, turn the power switch on, then press the <DEL> key during the system diagnostic checks to enter the Award BIOS Setup program. The CMOS SETUP UTILITY will display on screen. Then, select the [SOYO COMBO Feature] option from the main menu and press the <Enter> key.

Phoenix – Award BIOS CMOS Setup Utility					
	SOY	O COMB	O Feature		
CPU Clock		200MHz		Item	ı Help
Auto Detect PCI Clk		Disabled			
Spread Spectrum		Disabled		Menu Level	<b>&gt;</b>
➤ Advanced Tune-Up Settin	ıgs		-		
CPU Vcore Select		Default	_		
AGP (1.5V) Voltage Selec	et	Default			
DDR (2.5V) Voltage Sele	ct	Default			
HT (1.2V) Voltage Select		Default			
Onboard 1394		Enabled	_		
Onboard LAN		Enabled			
Onboard RAID		Enabled			
AC97 Audio		Enabled	_		
Quick Power On Self Tes	t	Enabled			
First Boot Device	First Boot Device				
Second Boot Device		HDD-0			
Third Boot Device		LS120			
RAID/ATA & SCSI Boot Order		RAID/ATA	A, SCSI		
↑↓→ Move Enter:Select	+/-/PU/	PD:Value	F10:Save	ESC:Exit	F1:General Help
F5:Previous Values F6		6:Fail-Safe D	efaults	F7: Optim	ized Defaults

The [SOYO COMBO Feature] menu combines the main parameters that you need to configure, all in one menu, for a quick setup in BIOS.

## **SOYO COMBO Feature**

	Setting	Description	Note
CPU Clock	200~511	Press "Page Up" / "Page Down" key to Clock the CPU Front Side Bus in 1MF increment or Press "Enter" key, then ty desired CPU Front Side Bus	łz
Auto Detect PCI Clk	Disabled Enabled	When enabled, this item will auto detect if the PCI socket have devices and will send clock signal to PCI devices. When disabled, it will send the clock signal to all PCI socket.	Default
Spread Stectrum	Disabled Enabled	This item allows you to Disabled/Enabled the spread spectrum modulate.	Default

# **Voltage Select**

	Setting	Description	Note
CPU Vcore Select	Default 0.775~1.7V	This function allows you to adjust the CPU voltage.	Default
AGP Voltage Select	Default 1.6V 1.7V 1.8V	This function allows you to adjust the AGP voltage.	Default
DDR Voltage Select	Default 2.7V 2.8V 2.9V	This function allows you to adjust the DDR voltage.	Default
HT Voltage Select	Default 1.3V 1.4V 1.5V	This function allow you to adjust the Hyper Transport Voltage.	Default

## **Onboard Device**

	Setting	Description	Note
Onboard 1394	Enabled Disabled	This setting allows you to enabled or disabled onboard IEEE1394.	Default
Onboard LAN	Enabled Disabled	This setting allows you to enabled or disabled onboard LAN.	Default
Onboard RAID	Enabled Disabled	This setting allows you to enabled or disabled onboard IDE RAID.	Default
AC97 Audio	Enabled Disabled	This setting allows you to enabled or disabled on-chip Audio.	Default

## **Quick Power On Self Test**

	Setting	Description	Note
Quick Power	Disabled		
On Self Test	Enabled	Provides a fast POST at boot-up.	Default

# **System Boot Control Settings**

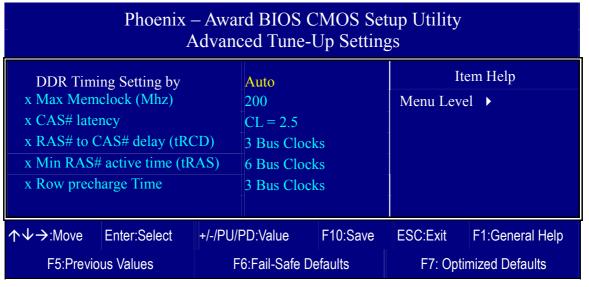
	Setting	Description	Note
First /Second/Third Boot Device	Floppy LS120 HDD-0 SCSI CDROM HDD-1 HDD-2 HDD-3 ZIP100 USB-FDD USB-ZIP USB-CDROM USB-HDD LAN	Select Your Boot Device Priority	
	Disabled		
RAID/ATA & SCSI Boot Order	RAID/ATA, SCSI SCSI, RAID/ATA	Select Your RAID/ATA & SCSI Boot Device Priority.	Default

### 3-1.1 Advanced Tune-Up Settings



*Caution:* Change these settings only if you are already familiar with the Chipset.

The [Advanced Tune-Up Settings] option changes the values of the chipset registers. These registers control the system options in the computer.



After you have completed the changes, press [Esc] and follow the instructions on your screen to save your settings or exit without saving.

# **Advanced Tune-Up Settings**

	Setting	Description	Note
	~ 30000		1,000
DDR Timing Setting by	Auto Manual	This item allows you to control the DRAM speed by SPD or Item.	Default
Max Memclock	100	This item allows you to	_
(Mhz)	133	control the DRAM speed.	
	166		
	200		Default
CAS Latency	1.5	This item allows you to	
Time	2	control the DRAM CAS	
	2.5	Latency time.	Default
	3		
RAS# to CAS#	2 Bus Clocks	This item allows you to	
Delay (tRCD)	3 Bus Clocks	control DRAM RAS to CAS	Default
	4 Bus Clocks	delay time.	
	5 Bus Clocks		
	6 Bus Clocks		
Min RAS# active	5 Bus Clocks	This item allow you to control	
Time (tRAS)	6 Bus Clocks	DRAM RAS percharge time.	
(02.2.2.)	7 Bus Clocks		Delicate
	8 Bus Clocks		
	9 Bus Clocks		
	10 Bus Clocks		
	11 Bus Clocks		
	12 Bus Clocks		
	13 Bus Clocks		
	14 Bus Clocks		
	15 Bus Clocks		
Row precharge	2	This item allow you to control	
Time (tRP)	3	DRAM Row precharge	Default
	4	timing.	
	5		
	6		



#### 3-2 STANDARD CMOS SETUP

Select the [STANDARD CMOS SETUP] option from the Main Menu and press [Enter] key.

Phoenix – Award BIOS CMOS Setup Utility			
S	Standard CMOS Features		
Date (mm:dd:yy) Time (hh:mm:ss)	Fri, Mar 7 2003 2:30:20	Item Help	
<ul> <li>IDE Primary Master</li> <li>IDE Primary Slave</li> <li>IDE Secondary Master</li> <li>IDE Secondary Slave</li> </ul>	None None None	Menu Level • Change the day, month, year and century.	
Drive A Floppy 3 Mode Support	1.44M, 3.5 in. Disabled		
Video Halt On	EGA/VGA All Errors		
Base Memory Extended Memory Total Memory	640K 326656K 327680K		
↑↓→ Move Enter : Select	+ / - / PU / PD : Value F10 : S	ave ESC : Exit F1: General Help	
F5 : Previous Values F6 : Fail - Safe Defaults F7 : Optimized Defaults			

This screen allows you to modify the basic CMOS settings.

After you have completed the changes, press [Esc] key to return to the Main Menu.

**Date & Time** 

	Display	Setting	Please Note
Date	mm/dd/yyyy	Type the current date	You can also the PUp/PDn keys to toggle
Time	hh:mm:ss	Type the current time	24-hour clock format 3:15 PM is displayed as 15:15:00

### **Hard Disks Type & Mode**

Choose the type and mode for the hard disks that you have already installed.

	Setting	Description	Note
IDE HDD	Press	To auto-detect the HDD's	
<b>Auto-Detection</b>	Enter	cylinders, head, sectors and size on	
		this channel	
IDE Primary	Auto	BIOS detects hard disk type	Default
Slave		automatically.	
(User Type)	User	User defines the type of hard disk.	
	None		
Access Mode	Auto	BIOS detects hard disk mode	Default
		automatically.	
	CHS	Normal IDE hard disk	<528MB
	LBA	Enhanced IDE hard disk	>528MB
	Large	Large IDE hard disk (for certain	
		hard disks)	



*Note:* If you have any questions on your hard disk type or mode, ask your hard disk provider or previous user for details.

# **Floppy Drives**

	Setting	Description	Note
<b>Drives A</b>	360KB, 5.25 in.		
	1.2MB, 5.25 in.		
	720KB, 3.5 in.		
	1.44MB, 3.5 in.		Default
	2.88MB, 3.5 in.		
	None	Not installed	
EL 234 L	D: 11 1		D. C. 1.
Floppy 3-Mode	Disabled		Default
Support	Drive A	Supports 3-mode floppy	Special disk
		diskette:	drive
		740KB/1.2MB/	commonly
		1.44MB on selected	used in Japan
		disk drive.	

# **Others Optional**

	Setting	Description	Note
Video	EGA/VGA CGA 40 CGA 80 MONO (Monochrome)	Select the video mode, supported by your VGA Card and memory.	Default
Halt On	ALL Errors	When the BIOS detects system	Default
	No Errors	errors, this function will stop the	
	All, But Keyboard	system. Select which type of	
	All, But Diskette	error will cause the system halt.	
	All, But Disk/Key		



## 3-3 ADVANCED BIOS FEATURES

Select the [Advanced BIOS Features] option from the Main Menu and press [Enter] key.

Phoenix – Award BIOS CMOS Setup Utility					
1	Advanced BIOS Features				
Virus Warning	Disabled	Item Help			
CPU Internal Cache	Enabled	item Heip			
External Cache	Enabled	Menu Level ▶			
Boot Up Floppy Seek	Enabled				
Boot Up NumLock Status	On	Allows you to choose the			
Gate A20 Option	Fast	VIRUS warning feature for			
Typematic Rate Setting	Disabled	IDE Hard Disk boot sector protection. If this function is			
x Typematic Rate (Chars/Sec)	6	enabled and someone			
x Typematic Delay (Msec)	250	attempt to write data into this			
Security Option	Setup	area, BIOS will show a			
APIC Mode	Enabled	warning message on screen			
MPS Version Control For OS	1.1	and alarm beep.			
OS Select For DRAM > 64M	B Non-OS2				
HDD S.M.A.R.T. Capability	Disabled				
Report No FDD For WIN 95	No				
Video BIOS Shadow	Enabled				
Full Screen LOGO Show	Enabled				
EPA LOGO SELECT	LOGO-0				
Small Logo (EPA) Show	Enabled				
↑↓→ Move Enter : Select +	·/-/PU/PD:Value F10:Sav	re ESC : Exit F1: General Help			
F5 : Previous Values	F6 : Fail - Safe Defaults	F7 : Optimized Defaults			

After you have completed the changes, press [Esc] key and follow the instructions on your screen to save your settings or exit without saving.

## **Virus Warning**

	Setting	Description	Note
Virus Warning	Disabled	Allows you to choose the	Default
	Enabled	VIRUS warning feature for IDE	
		Hard Disk boot sector	
		protection. If this function is	
		enabled and someone attempt to	
		write data into this area, BIOS	
		will show a warning message	
		on screen and alarm beep.	
		Sound a warning beep.	

## **Cache Memory Options**

	Setting	Description	Note
CPU Internal Cache	Enabled Disabled	Because the CPU is faster than memory, the CPU after has to wait to complete memory access. By enabling L2 caching you will let the CPU write or read first from a very fast internal memory (the CPU cache) before accessing main memory, thereby increasing the speed of your system. The CPU will automatically update main memories	
	D 11.1	from the cache.	D 0 1
External Cache	Enabled Disabled	Allows your CPU to check for ECC when transferring data from to the L2 cache some performance.	Detault

# **Boot Up Floppy Seek**

	Setting	Description	Note
<b>Boot Up Floppy</b> <b>Seek</b>		Seeks disk drives during boot up. Disabling speeds boot up.	
	Enabled		Default

## **Boot Up Num Lock Status**

	Setting	Description	Note
Boot Up Num	On	Numeric keypad in numeric mode	Dafault
Lock Status		at boot-up.	Delault
Lock Status			
	0 11	Puts numeric keypad in arrow key	
		mode at boot-up.	

## **Gate A20 Options**

	Setting	Description	Note
Gate A20 Options	Normal	A pin in the keyboard controller controls GateA20.	
	Fast	Lets the chipset control GateA20.	Default

## **Typematic Settings**

	Setting	Description	Note
Typematic Rate Setting	Disabled	Keystrokes repeat at a rate determined by the keyboard.	Default
	Enabled	When enabled, the typematic rate and typematic delay can be selected.	
The following [Typer only if [Typematic Ra		Typematic Delay] fields are to [Enabled]	active
Typematic Rate	6 (Char/sec) 8 (Char/sec) 10 (Char/sec) 12 (Char/sec) 15 (Char/sec) 20 (Char/sec) 24 (Char/sec) 30 (Char/sec)	Choose the rate at which a character is repeated when holding down a key.	Default
Typematic Delay	250 (msec) 500 (msec) 750 (msec) 1000 (msec)	Choose how long after you press a key down the character begins repeating.	Default



## **Security Option**

Use this feature to prevent unauthorized system boot-up or use of BIOS Setup. The following table describes the security settings.

	Setting	Description	Note
		<u>-</u>	
<b>Security Option</b>	Setup	If a password is set, the password prompt only appears when you attempt to enter the BIOS Setup program.	Default
	System	If a password is set, prompt appears both when entering CMOS setup and during system POST.	
APIC Mode	Disabled	Enabled the Advanced Programmable	
	Enabled	Interrupt Controller (APIC) mode. On operating systems that support it you will have more IRQs available when enabled.	Default
MPS Version	1.1	Allows you to choose the Multi	Default
Control for OS	1.4	Processor Specification (MPS) version.	

## **Other Control Options**

	Setting	Description	Note
OS Select for DRAM>64MB	OS2 Non-OS2	When using an OS2 operating system. When using another, non-OS2 operating system.	Default
HDD S.M.A.R.T. Capability	Enabled Disabled	Enabled this field when your HDD supports the S.M.A.R.T. function. Consult your HDD provider for details.	Default
Report No FDD For WIN 95	Yes	Windows will release IRQ line 6 (normally used by the Floppy Disk Drive) after you disable your on-board FDD and set this field to [Yes].  Windows will reserve INT 6 for your FDD, whether it is disabled or not.	Default

# **Other Control Options(Continue)**

	Setting	Description	Note
Video BIOS	Enabled		Default
Shadow	Disabled	This BIOS is shadowed in a 16K	
		segment if it is enabled and if it has	
		BIOS present. These 16 segments can	
		be shadowed from ROM to RAM.	
		BIOS shadow copies BIOS code from	
		slower ROM to faster RAM. BIOS	
		can then execute from RAM.	

## **LOGO Show**

	Setting	Description	Note
Full Screen	Disabled	Set Enabled to Show Logo	
LOGO Show	Enabled	(DRAGON).	Default
EPA LOGO SELECT	LOGO-0 LOGO-1	Allows user to display SOYO logo or own logo. Logo-0 shows	Default
		SOYO logo, Logo-1 shows user logo.	
Small	Disabled	Set Enabled to Show Logo(EPA).	
Logo(EPA) Show	Enabled		Default

#### 3-4 ADVANCED CHIPSET FEATURES



*Caution:* Change these settings only if you are already familiar with the Chipset.

The [Advanced Chipset Features] option changes the values of the chipset registers. These registers control the system options in the computer.

Phoenix – Award BIOS CMOS Setup Utility								
Advanced Chipset Features								
► M1563 Configuration	► M1563 Configuration Press Enter Item Help							
► AGP Configuration	Press Enter		Menu Level	_				
HyperTransport Config  System BIOS Cochookle	Press Enter		Wiena Level					
System BIOS Cacheable	Disabled							
↑↓→ Move Enter : Select	+ / - / PU / PD : Value F	-10 : Save	ESC : Exit	F1: General Help				
F5 : Previous Values	F6 : Fail - Safe De	faults	F7 : Opti	mized Defaults				

After you have completed the changes, press [Esc] and follow the instructions on your screen to save your settings or exit without saving.

The following table describes each field in the Advanced Chipset Features Menu and how to configure each parameter.

#### **CHIPSET FEATURES SETUP**

	Setting	Description	Note
<b>System BIOS</b>	Disabled		Default
Cacheable	Enabled	The ROM area F0000H-FFFFFH is	
		cacheable.	



## 3-4.1 M1563 Configuration



*Caution:* Change these settings only if you are already familiar with the Chipset.

The [M1563 Configuration] option changes the values of the chipset registers. These registers control the system options in the computer.

Phoenix – Award BIOS CMOS Setup Utility M1563 Configuration						
M1563 Gate	ed Clock		Disabled		Ite	em Help
EHCI PHY	Power Saving		Enabled		Menu Leve	el <b>&gt;</b>
EHCI Read	Pre-Fetch		Enabled			
IDE Read P	re-Fetch		Enabled			
OHCI Read	Pre-Fetch		Enabled			
AC97 Read	Pre-Fetch		Enabled			
PCI Slots Re	ead Pre-Fetch		Enabled			
PCI/14M/US	SB CLK PowerI	Disabled				
↑↓→:Move	Enter:Select	+/-/PU/	PD:Value	F10:Save	ESC:Exit	F1:General Help
F5:Previous Values			6:Fail-Safe D	efaults	F7: Optii	mized Defaults

After you have completed the changes, press [Esc] and follow the instructions on your screen to save your settings or exit without saving.



## M1563 Configuration

	Setting	Description	Note
N15(2 C + 1			
M1563 Gated Clock	Disabled Enabled	When this option is enabled the internal chipset logic circuitry will reduce it's power consumption.	Default
EHCI Read Pre-Fetch	Disabled Enabled	This option prefetches reads from the EHCI (USB 2.0) controller into cache to speed up accesses to it if enabled. Prefetching means that if the data is not available in cache, it will read the data and all surrounding data in one burst read into the cache.	Default
IDE Read Pre-Fetch	Disabled Enabled	Enabling this option allows reads from the IDE controller to be prefetched to cache to speed up accesses to it.	Default
OHCI Read Pre-Fetch	Disabled Enabled	Enabling this option allows reads from the OHCI (USB 1.1) controller to be prefetched to cache to speed up accesses to it.	Default
AC97 Read Pre-Fetch	Disabled Enabled	Enabling this option allows reads from the AC97 (Onboard audio) controller to be prefetched to cache to speed up accesses to it.	
PCI Slots Read Pre-Fetch	Disabled Enabled	Enabling this option allows reads from the PCI slots to be prefetched to cache to speed up accesses to them.	Default
PCI/14M/USB CLK PowerDown	Disabled Enabled	If this option is enabled, the system will remove the clock signal from the PCI, the 14 MHz Clock and the USB controller	Default

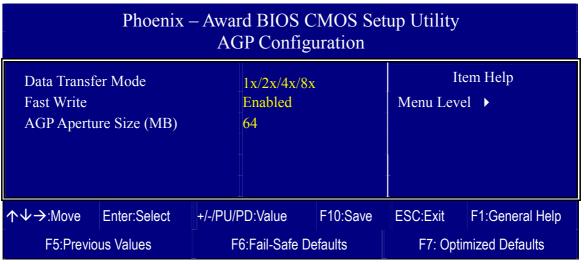


### 3-4.2 AGP Configuration



*Caution:* Change these settings only if you are already familiar with the Chipset.

The [AGP Configuration] option changes the values of the chipset registers. These registers control the system options in the computer.



After you have completed the changes, press [Esc] and follow the instructions on your screen to save your settings or exit without saving.

## **AGP Configuration**

	Setting	Description	Note
Data Transfer	1x/2x/4x	The speed at which your AGP	
Mode	1x/2x/4x/8x	bus is running.	Default
Fast Write	Enabled	Enabled/Disabled AGP fast	Default
	Disabled	write capability.	
<b>AGP Aperture</b>	256M	Select the size of Accelerated	
Size (MB)	128M	Graphics Port (AGP) aperture.	
	64M	The aperture is a portion of the	Default
	32M	PCI memory address range	
		dedicated for graphics memory	
		address space. Host cycles that	
		hit the aperture range are	
		forwarded to the AGP without	
		any translation.	



## 3-4.3 HyperTransport Config



*Caution:* Change these settings only if you are already familiar with the Chipset.

The [HyperTransport Config] option changes the values of the chipset registers. These registers control the system options in the computer.

Phoenix – Award BIOS CMOS Setup Utility HyperTransport Config						
Hammer to M1687 Freq. Hammer to M1687 Width M1687 to M1563 HTT Freq. M1687 to M1563 HTT Width M1687 / M1563 HTT TriState  800 Mhz 16 bits 400MHz – 400MHz 8 Bits Enabled					Ite	m Help ▶
↑↓→:Move	Enter:Select	+/-/PU/I	PD:Value	F10:Save	ESC:Exit	F1:General Help
F5:Previous Values		F6:Fail-Safe Defaults		F7: Optimized Defaults		

After you have completed the changes, press [Esc] and follow the instructions on your screen to save your settings or exit without saving.

# **HyperTransport Config**

	Setting	Description	Note
Hammer to M1687 Freq.	800 MHz 600 MHz 400 MHz 200 MHz	This option allows you to select at what speed the bus between the K8 CPU and the M1687 North Bridge is running.	Default
Hammer to M1687 Width	8bits 16bits 16bits/8bits	This option allows you to select the bus width (how many bits at a time) of the bus between the K8 CPU and the M1687 North Bridge. Note that the 16bits/8bits means a 16 bit bus from the M1687 North Bridge to the K8 CPU and an 8 bit bus from the K8 CPU to the M1687 North Bridge.	Default
M1687 to M1563 HTT Freq.	200MHz~ 200MHz 400MHz~ 400MHz	This option allows you to select at what speed the bus (Hyper Transport Technology) between the M1687 North Bridge and the M1563 South Bridge is running.	Default
M1687 to M1563 HTT Width	8bits 4bits 2bits	This option allows you to select the bus width (how many bits at a time) of the bus between the M1687 North Bridge and the M1563 South bridge.	Default
M1687 / M1563 HTT TriState	Disabled Enabled	If this option is enabled, the bus between the M1687 and the M1563 is tristated when not in use. Otherwise it will continuously be driven.	Default

#### 3-5 INTEGRATED PERIPHERALS



*Caution:* Change these settings only if you are already familiar with the Chipset.

The [INTEGRATED PERIPHERALS] option changes the values of the chipset registers. These registers control the system options in the computer. The following screen shows setup default settings.

# Phoenix – Award BIOS CMOS Setup Utility Integrated Peripherals

On-Chip Primary IDE	Enabled	Item Help
Master PIO	Auto	ttem Heip
Slave PIO	Auto	Menu Level ▶
Master Ultra DMA	Auto	Menu Lever
Slave Ultra DMA	Auto	
On-Chip Secondary IDE	Enabled	
Master PIO	Auto	
Slave PIO	Auto	
Master Ultra DMA	Auto	
Slave Ultra DMA	Auto	
On-Chip USB1.1 Controller	Enabled	
USB Keyboard Support	Disabled	
USB Mouse Support	Disabled	
On-Chip USB2.0 Controller	Enabled	
Init Display First	AGP	
IDE HDD Block Mode	Enabled	
Onboard FDC Controller	Enabled	
Onboard Serial Port 1	3F8 / IRQ4	
Onboard Serial Port 2	2F8 / IRQ3	
UART Mode Select	Normal	
x UR2 Duplex Mode	Half	
Onboard Parallel Port	378 / IRQ7	
Parallel Port Mode	SPP	
x ECP Mode Use DMA	_3	
Game Port Address	201	
Midi Port Address	330	
Midi Port IRQ	10	

↑ ♦ Move Enter: Select + / - / PU / PD : Value F10 : Save ESC : Exit F1: General Help F5 : Previous Values F6 : Fail - Safe Defaults F7 : Optimized Defaults

The following tables describe each field in the [INTEGRATED PERIPHERALS] Menu and provide instructions on how to configure the IDE controls, FDC controls, and the onboard serial and parallel ports.

# **IDE Device Controls**

IDE Controls	Setting	Description	Note
On-Chip IDE ➤ Primary	Disabled	Turn off the on-board IDE	
> Secondary	Enabled	Use the on-board IDE	Default
IDE > Primary Master PIO	mode 0-4	0 is the slowest speed 4 is the fastest speed	
<ul> <li>Primary Slave PIO</li> <li>Secondary Master PIO</li> <li>Secondary Slave PIO</li> </ul>	Auto	For better performance and stability, we suggest you use the Auto setting to set the HDD control timing.	Default
IDE	Disabled		
>Primary Master UDMA >Primary Slave UDMA >Secondary Master UDMA >Secondary Slave UDMA	Auto	Select Auto to enable Ultra DMA Mode support.	Default



# **Keyboard Controls**

<b>Keyboard Controls</b>	Setting	Description	Note
On-Chip USB1.1	Disabled		
Controller	Enabled	Select <i>Enabled</i> if your system contains a Universal Serial Bus (USB) controller and you have USB peripherals.	
USB Keyboard	Disabled	Turn off the on-board IDE.	Default
Support	Enabled	Use a USB keyboard.	
USB Mouse	Disabled	Turn off the on-board IDE.	Default
Support	Enabled	USB a USB Mouse.	
On-Chip USB2.0	Disabled		
Controller	Enabled	Select <i>Enabled</i> if your system contains a Universal Serial Bus (USB) controller and you have USB peripherals.	
Init Display First	PCI Slot	Choose which card – AGP	
	AGP	Display card or PCI VGA card – to initialize first.	Default

## **IDE HDD Block Mode**

	Setting	Description	Note
IDE HDD Block Mode	Disabled		
	Enabled	Invokes multi-sector	Default
		transfer instead of one	
		sector per transfer. Not all	
		HDDs support this	
		function.	

# **FDC Controls**

FDC Controls	Setting	Description	Note
Onboard FDC	Disabled	Turn off the on-board	
controller		floppy controller	
	Enabled	Use the on-board floppy	Default
		controller	

# **Onboard Serial Ports**

Onboard Serial Ports	Setting	Description	Note
Onboard Serial Port 1 / Serial Port 2	Disabled 3F8/IRQ4 2F8/IRQ3 3E8/IRQ4 2E8/IRQ3 Auto	Choose serial port 1 & 2's I/O address.  Do not set port 1 & 2 to the same address except for Disabled or Auto.	Default (port 1) Default (port 2)
UART Mode Select	Normal IrDA ASKIR	The second serial port offers these InfraRed interface modes.	Default
If [UART Mode S	-		D 0 1:
UR2 Duplex Mode	Half Full	Choose [Half] or [Duplex] to set UR2 in half duplex mode or full duplex mode respectively. Refer to your IR device specifications to select the suitable mode.	Default

# **Onboard Parallel Ports**

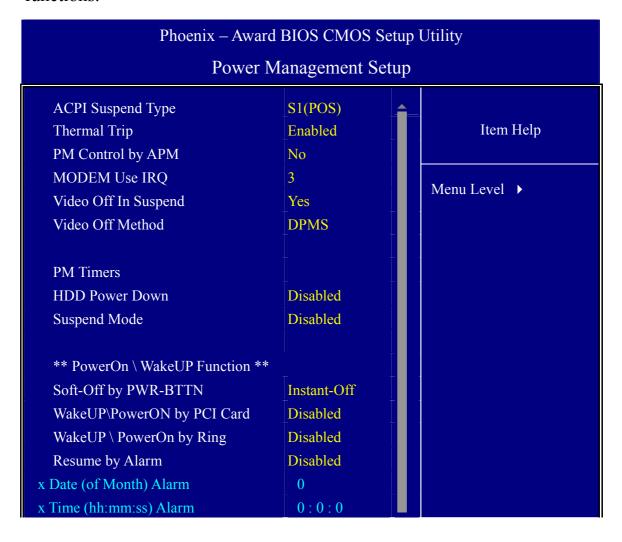
Onboard Parallel Ports	Setting	Description	Note
Onboard Parallel	Disabled	Choose the printer I/O	
Port	378/IRQ7	address.	Default
	3BC/IRQ7		
	278/IRQ5		
Parallel Port Mode	SPP	The mode depends on your	Default
	EPP	external device that	
	ECP	connects to this port.	
	ECP+EPP		
If [Parallel Port Model is	set to [ECP] mo	ode	
<b>ECP Mode use DMA</b>	3	Choose DMA3	Default
	1	Choose DMA1	

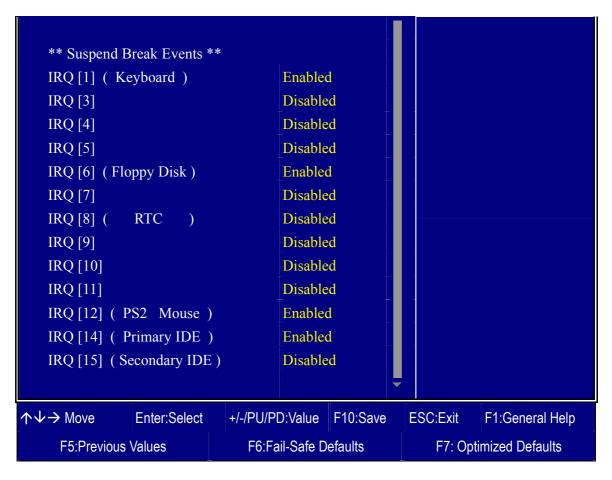
# **Others Optional**

	Setting	Description	Note
<b>Game Port Address</b>	Disabled	Set the I/O address for the	
	201	onboard game port.	Default
	209		
<b>Midi Port Address</b>	Disabled	Set the I/O address for the	
	330	on board Midi port here.	Default
	300		
If [Midi Port Address] is	set to [330]/[300	01 mode	
Midi Port IRQ	5	Select the IRQ that the Midi	
	10	port uses under this them.	Default

#### 3-6 POWER MANAGEMENT SETUP

The [POWER MANAGEMENT SETUP] sets the system's power saving functions.





After you have completed the Power Management Setup, press [Esc] to return to the Main Menu.



# **Power Management Controls**

	Setting	Descripti	ion		Note
ACPI Suspend Type	S1(POS) S3(STR) S1 & S3	This item suspend r	allows yo	ou select	Default
Thermal Trip	Disabled Enabled	If this option is enabled and CPU temperature over 120°C, then system will into soft off.		Default	
Power Management	User Define	•	define the ower down	HDD and times.	Default
		Doze timer	Standby timer	Suspend timer	HDD power down
	Min Saving Max Saving	1 Hour 1 Min	1 Hour 1 Min	1 Hour 1 Min	15 Min 1 Min
MODEM Use IRQ	3 3-11, NA	Selects which IRQ the modem uses to wake up from.			
Video Off In Suspend	Yes No	If the CPU goes into suspend mode, should the monitor also be turned off.		Default	
Video Off Method	V/H Sync+Blank Blank screen DPMS		e method or is blanl	•	Default

	Setting	Description	Note
HDD Power	Disabled		Default
Down	1-15Min	When the set time has elapsed, BIOS sends a command to the HDD to power down. This turns off the HDD motor.	Some older model HDDs may not
Suspend Mode	Disabled		Default
•	1Min-1Hour	When the set time has elapsed, BIOS sends a command to the system to enter suspend Mode.	

# PowerON\WakeUp Function

	Setting	Description	Note
Soft-Off by PWR-BTTN	Instant-off	Turns off the system power instant after pushing the power button.	Default
	Delay 4 Sec.	Turns off the system power 4 seconds after pushing the power button.	
WakeUp\ Power On by PCI card	Disabled Enabled	If enabled any PCI card using the PINE signal will wake the system up.	Default
WakeUp\	Disabled		Default
Power On by Ring	Enabled	The system will self-power on when the modem is ringing.	
Resume by	Disabled	The system ignores the alarm.	Default
Alarm	Enabled	Set alarm to power on the system by the date (1-31) or time (hh:mm:ss). If the date is set to [0], the system will self-power on by alarm everyday at the set time.	

# **IRQs Activity Monitoring**

	Setting	Description
<b>IRQs Activity</b>		IRQ[1](Keyboard), IRQ[6](Floppy Disk),
Monitoring		IRQ[12](PS2 Mouse), IRQ[14](Primary IDE)
(Press Enter)	Disabled	IRQ[3], IRQ[4], IRQ[5], IRQ[7], IRQ[8](RTC),
		IRQ[9], IRQ[10], IRQ[11], IRQ[15](Secondary
		IDE)



# 3-7 PNP/PCI CONFIGURATION SETUP

This option sets the Motherboard's PCI configuration..

Phoenix – Award BIOS CMOS Setup Utility				
PnP/PCI Configurations				
Reset Configuration Data	Disabled	Item Help		
Resources Controlled By x IRQ Resources  PCI/VGA Palette Snoop Assign IRQ For VGA PCI IRQ Actived By	Auto (ESCD) Press Enter  Disabled Enabled Level	Menu Level Default is Disabled. Select Enabled to reset Extended System Configuration Data (ESCD) when you exit Setup if you have installed a new add-on and the system reconfiguration has caused such a serious conflict that the OS cannot boot.		
↑↓→ Move Enter:Select	+/-/PU/PD:Value F10:	Save ESC:Exit F1:General Help		
F5:Previous Values	F6:Fail-Safe Default	F7: Optimized Defaults		



*Note:* Starred (\*) items will disappear when the [Resources Controlled By] option is set to [Auto].

After you have completed the PCI Slot Configuration, press [Esc] and follow the instructions on your screen to save your settings or exit without saving.

## **PNP/PCI Configuration Controls**

	Setting	Description	Note		
Reset Disabled Retain PnP configuration data in BIOS.			Default		
Data	Enabled	Reset PnP configuration data in BIOS.			
Resources Controlled By	SA PnP				
	Required to assign IRQ-# and DMA-# to PCI or ISA PnP manually. IRQ-3,4,5,7,9,10,11,12,14,15 assigned to:				
	Auto (ESCD)	The Plug-and-Play BIOS auto manages PCI/ISA PnP card IRQ assignment automatically.			
If [Resources Controlled By] is set to [Manual]					
IRQ-# assigned to:	PCI device	Choose IRQ# assigned D to PCI/ISA PnP card.	efault		
	Reserved Reserved IRQ for Legacy cards.				

Under this item the user can assign an IRQ to a PCI slot. However, there under some conditions the IRQ will not be assigned as selected under this item:

- 1. IRQs 0, 1, 2, 6, 8, 13 can NOT be assigned, because they are fixed.
- 2. IRQs 5, 9, 10, 11 are available
- 3. IRQs 3,4,7,12,14 and 15 will only be assigned if they are free. See the table below on how to free them:

## **PNP/PCI Configuration Setup (Continue)**

		Setting	Desc	cription	Note	
Interrupt	Interrupt How to set the BIOS to release the IRQ to the PnP Interrupt pool:					
Line	PnP / I	PCI configu	ation	Integrated Peripherals		
IRQ 15	IRQ 1:	5: PCI/ISA	A PnP	On-Chip Secondary PCI IDE: d	isabled	
IRQ 14	IRQ 14	4: PCI/ISA	A PnP	On-Chip Primary PCI IDE: dis	sabled	
IRQ 12	IRQ 12	2: PCI/ISA	A PnP	Interrupt 12 will be released by the PnP BIOS automatically if the PS/2 Mouse Port is not used.		
IRQ 7	IRQ 7:	PCI / ISA	PnP	Onboard parallel port: disabled		
IRQ 4	IRQ 4:	PCI / ISA	PnP	Onboard Serial port 1: disabled		
IRQ 3	IRQ 3:	PCI / ISA	PnP	Onboard Serial port 2: disabled		
	4. Your OS may reassign another interrupt to a PCI slot after BIOS passes control to the OS, especially if you use Windows 95, 98, NT, XP or 2k.					
Assign I For	_	Enabled		vill assign IRQ for VGA/USB	Default	
VGA/US	SB	Disabled	BIOS won't assign IRQ for VGA/USB port.			
5. Your OS may reassign another interrupt to a PCI slot after BIOS passes control to the OS, especially if you use Windows 95, 98, NT, 2k or XP.						
<b>INT Pin</b>	1~8	Auto		Auto the BIOS will using	Default	
Assignm	ent		IRQs A	Automatically.		

#### **MULTI I/O ADDRESSES**

Default settings for multi-I/O addresses are as follows:

Port	I/O Address	IRQ	Status
LPT1	378H	7	ECP/EPP
COM1	3F8H	4	
COM2	2F8H	3	



*Warning:* If a default I/O address conflicts with other I/O cards such as sound card, you must change one of the I/O addresses to remedy to this address conflict. (I/O addresses can be adjusted from the BIOS Setup Utility)



# 3-8 PC HEALTH STATUS

This option shows the Motherboard's PC Health Status.

Phoenix – Award BIOS CMOS Setup Utility					
PC Health Status					
ABR (Anti Burn Regulator		Item Help			
CPU fan in suspend mode CPU Vcore	Turn-off 1.40V	Menu Level ▶			
+ 3.3V + 5V	3.25V 5.05V				
+ 12V DDR Voltage	12.00V 2.60 V				
AGP Voltage CPU Temp. External	1.50 V 37°C / 98°F				
CHA Temperature CPU Temp. On Die	38°C / 100°F 63°C / 147°F				
CHAFAN1 Speed CPUFAN1 Speed	0 RPM 4687 RPM				
↑↓→ Move Enter:Select	+/-/PU/PD:Value F10:Save	ESC:Exit F1:General Help			
F5:Previous Values	F6:Fail-Safe Defaults	F7: Optimized Defaults			

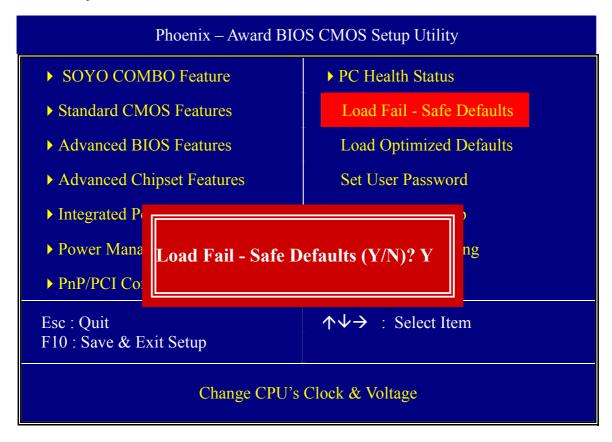


# **CPU Device Monitoring**

	Setting	Description	Note
	Ü		
ABR (Anti Burn	_120°C/248°F	Set the CPU temperature	
Regulator)	115°C/239°F	for the system to shutdown.	
	110°C/230°F		
	105°C/221°F		
	100°C/212°F		
	95°C/203°F		
	90°C/194°F		
	85°C/185°F		
	80°C/176°F		
	75°C/167°F		
	70°C/158°F		
	65°C/149°F		
	60°C/140°F		
	55°C/131°F		
	50°C/122°F		
	Default (85°C)		Default
	Disabled		
<b>CPU</b> fan is suspend mode	Turn-off	This item allow you to control	
	Stay-on	CPU fan in suspend mode. If you select Turn-off option, then when system into suspend mode, the CPU fan will be turn-off.	
Vcore, 3.3V, +5V, +12V, DDR Voltage, AGP Voltage	V	Show the current voltage status.	
CPU Temp. External	°C/°F	Show the current status of CPU temperature.	
CHA Temperature	°C/°F	Show the current status of the System temperature.	
CPU Temp. On Die	°C/°F	Show the current status of CPU Die temperature.	
Current CPUFAN1/ CHAFAN1 Speed	RPM	Show the current status of CPU/CHA Fan.	

#### 3-9 LOAD FAIL-SAFE DEFAULTS

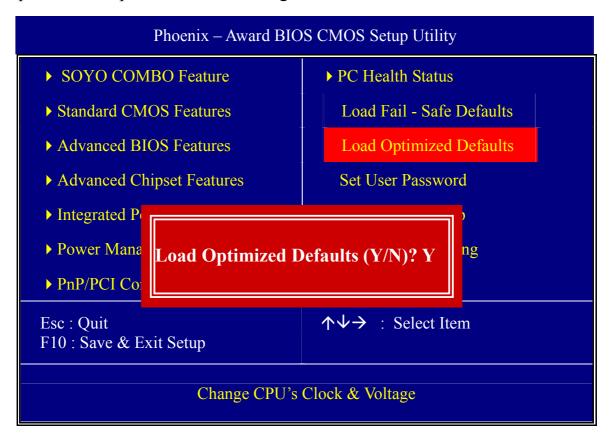
Select the [Load Fail-Safe Defaults] option from the Main Menu to load a pre-defined safe bios settings. This option is recommended if you have instability issues.



Type [Y] to use the Setup Defaults followed by [Enter] or otherwise [N] to return to the Main Menu and keep current values.

#### 3-10 LOAD OPTIMIZED DEFAULTS

Select the [Load Optimized Defaults] option from the Main Menu to load the pre-defined optimized BIOS settings.



Type [Y] to use the Setup Defaults followed by [Enter] or otherwise [N] to return to the Main Menu and keep current values.



*Warning:* If you run into any problem after changing the BIOS configuration, please load the Optimized Defaults for optimized performance.

#### 3-11 SUPERVISOR PASSWORD

Based on the setting you have made in the [Security Option] of the [Advanced BIOS Feature] section, the password prevents access to the system or the setup program by unauthorized users. Follow this procedure to set a new password or disable the password:

- 1. Choose [Advanced BIOS Feature] in the Main Menu and press [Enter]. Select the [Security Options] item and set the field to:
  - a. [System]: The password is required every time the system is booted. This means only a person who knows the password can use this computer.
  - b. [Setup]: The password is required only when you attempt to enter the BIOS Setup program.
- 2. Choose [SUPERVISOR PASSWORD] from the Main Menu and press [Enter]. The following prompt appear:

Enter Password:



*Warning:* If you forget or lose the password, the only way to access the system is to set jumper JP5 to clear the CMOS RAM. All setup information is lost and you must run the BIOS setup program again.



*Note:* If you do not wish to use the password function, press [Enter] directly and the following message appears:

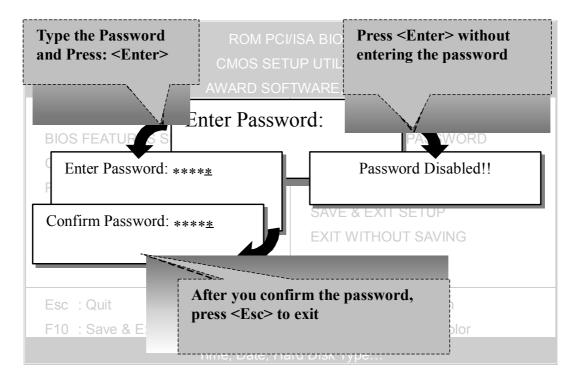
Password Disabled!!

3. Enter your new password and press [Enter]. The following message appears, prompting to confirm the new password:

# Confirm Password:

4. Re-enter your password and then press [Enter] to exit to the Main Menu.

This diagram outlines the password selection procedure:



#### 3-12 USER PASSWORD

When the user password option is on, you are not allowed to change any setting in the [CMOS SETUP UTILITY] except for changing the user's password. Only the supervisor's password will allow you to make changes in CMOS setup.

The password setting procedure is similar to that for the [SUPERVISOR PASSWORD] (Refer to section 3-11).



#### **Boot Menu**

Boot Menu enables user to boot-up on different boot device without going into the BIOS setup.

To enable boot Menu, press "ESC" after memory and option ROM (like the HighPoint 372N BIOS) initialization, the user will see a device menu, in which he or she can choose from which device they wish to boot.



# Chapter 4

## **DRIVERS INSTALLATION**



The SOYO-CD will Auto Run only in Windows Based Operating Systems.

Your SY-K8USA DRAGON ULTRA Motherboard comes with a CD-ROM labeled "SOYO CD". The SOYO CD contains

- a. The user's manual for your new motherboard in PDF format
- b. The driver software needed for installation
- c. A database in HTML format with information on SOYO motherboards and other products.

#### Step 1. Insert the SOYO CD into the CD-ROM drive

If you use Windows NT, 2000 or XP, the SOYO-CD will not detect your motherboard type. In that case the following dialog will pop up, please choose your motherboard and press OK. Now the SOYO-CD Start Up Menu will be shown.



(SOYO CD Start Up Program Menu)

If you use Windows 95/98/98SE/ME, the SOYO CD Start Up Program automatically detects which SOYO Motherboard you own and displays the corresponding model name.



The user's manual files included on the SOYO CD are in PDF (Postscript Document Format). In order to read a PDF file, the appropriate Acrobat Reader software must be installed on your system.

*Note:* The Start Up program automatically detects if the Acrobat Reader utility is already present on your system, and otherwise prompts you on whether or not you want to install it. You must install the Acrobat Reader utility to be able to read the user's manual file. Follow the instructions on your screen during installation, then once the installation is completed, restart your system and re-run the SOYO CD.

#### Step 2. Install Drivers and Utilities

Highlight the driver you want to install and then click ok. The Start Up program displays the drivers available for the particular model of Motherboard you own. We recommend that you only install those drivers Click the *Install Drivers* button to display the list of driver software that can be installed with your Motherboard. The Start Up program displays the drivers available for the particular model of Motherboard you own. We recommend that you only install those drivers.



(Driver Installation Menu)

A short description of all available drivers follows:

## ALi Integrated Driver for Win 98SE/ME/2000/XP

This program will install ALi Integrated Driver on your computer.

#### C-MEDIA Audio Driver for Win 98SE/ME/2000/XP

The driver supports 2/4/6 speakers 3D positional audio.

# VIA Gigabit Lan Driver for Win 98SE/ME/2000/XP

This program will install VIA Gigabit Lan Driver on your computer.

## ALI SerialATA RAID Driver/Utility for Win 98SE/ME/2000/XP

This program will install ALi Serial ATA driver on your computer.

Select which driver you want to install and click *OK*, or click *Cancel* to abort the driver installation and return to the main menu.

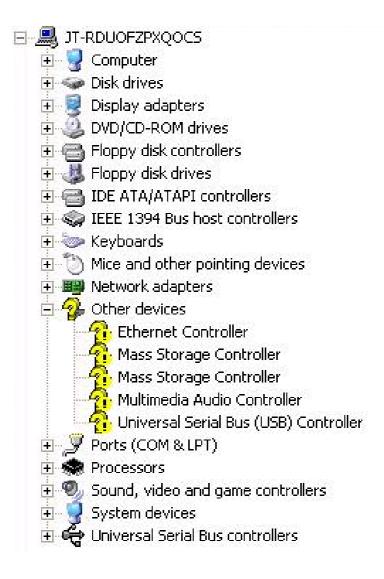
**Note:** Once you have selected a driver, the system will automatically exit the SOYO CD to begin the driver installation program. When the installation is complete, most drivers require a restart of your system before they become active.

### Step 3. Check the Latest Releases

Click the 'Check the latest Releases' button to go the SOYO Website to automatically find the latest BIOS, manual and driver releases for your motherboard. This button will only work if your computer is connected to the internet through a network or modem connection. Make sure that your internet connection is up before clicking this button.



After Windows XP installation, your device manager should look like this:

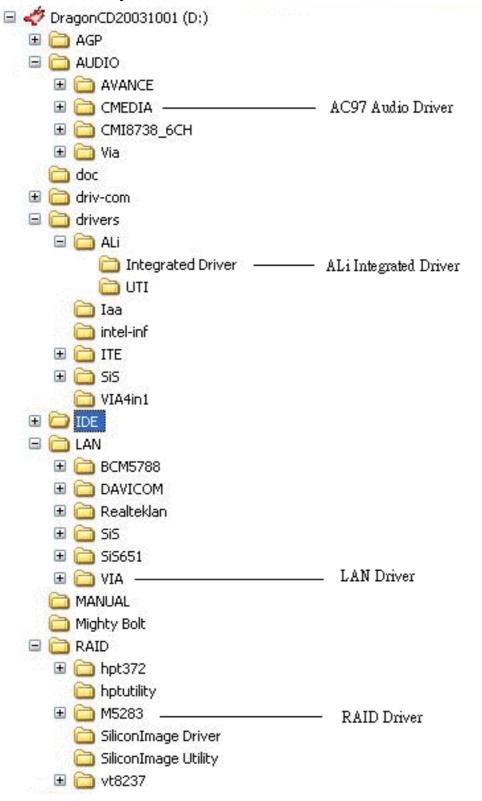




After driver installation, your Windows XP device manager should look like this:



## Drivers directory list in the CD driver



# Chapter 5

## **IDE 3 DRIVER INSTALLATION**

#### You can use your IDE3 as

- 1. Normal IDE function.
- 2. RAID function. (RAID0, 1)

#### To use IDE3 as normal IDE, please do the following steps

- 1. Go to the CMOS setup → SOYO COMBO Feature → and set the "Onboard RAID" to "Enable".
- 2. Install the ALi M5283 driver. See driver installation instruction below.

#### To use IDE3 as RAID controller, please do the following steps

- 1. Connect 2 hard disk on IDE3.
- 2. Go to the CMOS setup → SOYO COMBO Feature → and set the "Onboard RAID" to "Enable".
- 3. Go to the CMOS setup → SOYO COMBO Feature → and set the "First Boot Device" to "SCSI".
- 4. Set the "RAID/ATA, SCSI Boot Order" to "RAID/ATA, SCSI".
- 5. Press "Ctrl+A" when the Ali M5283 BIOS summary screen appears.
- 6. Create a disk array, check appendix A for create instructions.
- 7. Install the ALi M5283 driver. See driver installation instruction below.

#### To boot from the IDE 3

- 1. Go to the CMOS setup → SOYO COMBO Feature → and set the First Boot Device to "SCSI".
- 2. Set the "RAID/ATA, SCSI Boot Order" to "RAID/ATA, SCSI".



For more information on the ALi M5283 Utility Software, please check the ALi M5283 manual located in "d:\manual\m5283\_raid.pdf" in the Soyo driver CD.

# Installing ALi M5283 during OS Installation

# **Install driver during Windows XP installation**

- 1. Go to "d:\raid\m5283\floppy" directory, (assuming that your CD-ROM is drive d:) copy all the files and directory to a floppy disk.
- 2. Start installing Windows XP.
- 3. Windows XP will start to inspect your hardware configuration
- 4. Press "F6" when the message "Press F6 if you need to install a third party SCSI or RAID driver...." Appear. Below the screen
- Press S key to specify additional devices when the Windows XP
   Setup window appears.
- 6. Insert the floppy disk of driver, then press **Enter** to continue
- 7. In the follow-on window of device type, please select "M5283 SATA RAID controller (Windows XP)" to continue
- 8. Win XP will prompt you that a message that the driver is newer than the default driver, press S (use the driver on floppy) to continue
- 9. The follow-on interface will list the devices to be installed, in which "M5283 SATA RAID controller (Windows XP)" item should be included. (If users want to install other devices, press "S" at this time.) Press ENTER to continue Windows XP setup.

## Install driver during Windows 2000 installation

1. Go to "d:\raid\m5283\floppy" directory, (assuming that your



# CD-ROM is drive d) copy all the files and directory to a floppy disk.

- 2. Windows 2000 will start to inspect your hardware configuration
- 3. Press "F6" when the message "Press F6 if you need to install a third party SCSI or RAID driver...." Appear.
- 4. Press S key to specify additional devices when the **Windows 2000**Setup window appears.
- 5. Insert the floppy disk of driver, then press **Enter** to continue
- 6. In the follow-on window of device type, please select "which "M5283 SATA RAID controller (Windows 2000)" to continue
- 7. Win 2000 will prompt you that a message that the driver is newer than the default driver, press S (use the driver on floppy) to continue
- 8. The follow-on interface will list the devices to be installed, in which "M5283 SATA RAID controller (Windows 2000)" item should be included. (If users want to install other devices, press "S" at this time.) Press ENTER to continue Windows 2000 setup



# Chapter 6

## SATA1/SATA2 DRIVER INSTALLATION

#### You can use your SATA1/SATA2 as

- 1. Normal IDE function.
- 2. RAID function. (RAID0, 1)

#### To use SATA1/SATA2 as normal IDE, please do the following steps

- 1. Go to the CMOS setup → SOYO COMBO Feature → and set the "Onboard RAID" to "Enable".
- 2. Install the ALi 5283 driver. See driver installation instruction below.

#### To use SATA1/SATA2 as RAID controller, please do the following steps

- 1. Connect 2 SATA hard disk on SATA1/SATA2.
- 2. Go to the CMOS setup → SOYO COMBO Feature → and set the "Onboard RAID" to "Enable".
- 3. Go to the CMOS setup → SOYO COMBO Feature → and set the "First Boot Device" to "SCSI".
- 4. Set the "RAID/ATA, SCSI Boot Order" to "RAID/ATA, SCSI".
- 5. Press "Ctrl+A" when the Ali M5283 BIOS summary screen appears.
- 6. Create a disk array, check appendix A for create instructions.
- 7. Install the ALi M5283 driver. See driver installation instruction below.

#### To boot from the SATA1/SATA2

- 1. Go to the CMOS setup → SOYO COMBO Feature → and set the First Boot Device to "SCSI".
- 2. Set the "RAID/ATA, SCSI Boot Order" to "RAID/ATA, SCSI".



For more information on the ALi M5283 Utility Software, please check the ALi M5283 manual located in "d:\manual\m5283\_raid.pdf" in the Soyo driver CD.

# Installing ALi M5283 during OS Installation

## **Install driver during Windows XP installation**

- 1. Go to "d:\raid\m5283\floppy" directory, (assuming that your CD-ROM is drive d:) copy all the files and directory to a floppy disk.
- 2. Start installing Windows XP.
- 3. Windows XP will start to inspect your hardware configuration
- 4. Press "F6" when the message "Press F6 if you need to install a third party SCSI or RAID driver...." Appear. Below the screen
- Press S key to specify additional devices when the Windows XP
   Setup window appears.
- 6. Insert the floppy disk of driver, then press **Enter** to continue
- 7. In the follow-on window of device type, please select "M5283 SATA RAID controller (Windows XP)" to continue
- 8. Win XP will prompt you that a message that the driver is newer than the default driver, press S (use the driver on floppy) to continue
- 9. The follow-on interface will list the devices to be installed, in which "M5283 SATA RAID controller (Windows XP)" item should be included. (If users want to install other devices, press "S" at this time.) Press ENTER to continue Windows XP setup.

## Install driver during Windows 2000 installation

1. Go to "d:\raid\m5283\floppy" directory, (assuming that your



# CD-ROM is drive d) copy all the files and directory to a floppy disk.

- 2. Windows 2000 will start to inspect your hardware configuration
- 3. Press "F6" when the message "Press F6 if you need to install a third party SCSI or RAID driver...." Appear.
- 4. Press S key to specify additional devices when the **Windows 2000**Setup window appears.
- 5. Insert the floppy disk of driver, then press **Enter** to continue
- 6. In the follow-on window of device type, please select "which "M5283 SATA RAID controller (Windows 2000)" to continue
- 7. Win 2000 will prompt you that a message that the driver is newer than the default driver, press S (use the driver on floppy) to continue
- 8. The follow-on interface will list the devices to be installed, in which "M5283 SATA RAID controller (Windows 2000)" item should be included. (If users want to install other devices, press "S" at this time.) Press ENTER to continue Windows 2000 setup

# APPENDIX A

# **ALi M5283**

## Introduction

#### 1.1 What is ALi M5283 controller

ALi M5283 is a high integration IDE controller that supports both Parallel-ATA and Serial-ATA interfaces. It supports PATA UDMA mode transfer up to mode 6 and SATA 1.0 drives.

M5283 also provides a cost-effective solution of RAID functions for the performance and reliability.

#### **Main Features & Benefits**

- Support RAID 0, 1, & JBOD
- Allowed maximum 2 disks connection to every controller (Does not support ATAPI devices)
- Support independent use of hard disk
- Support Operating Systems: Windows 98/Me, Windows 2000, Windows XP.
- Windows-based software for RAID management(compatible with BIOS)

### 2. ALI RAID BIOS

After the system BIOS detects ALi RAID BIOS, the RAID BIOS version and drive information shows up on the screen.

The following is an example of BIOS version and drives information when using M5281:

ALi RAID BIOS V1.00

(c) ALi Corporation 2003, All Rights Reserved.

Identifying IDE driver .o.o.x.x.o.o

Channel 1 Master: Maxtor 4A160J0

Channel 1 Slave: Maxtor 6L040J2

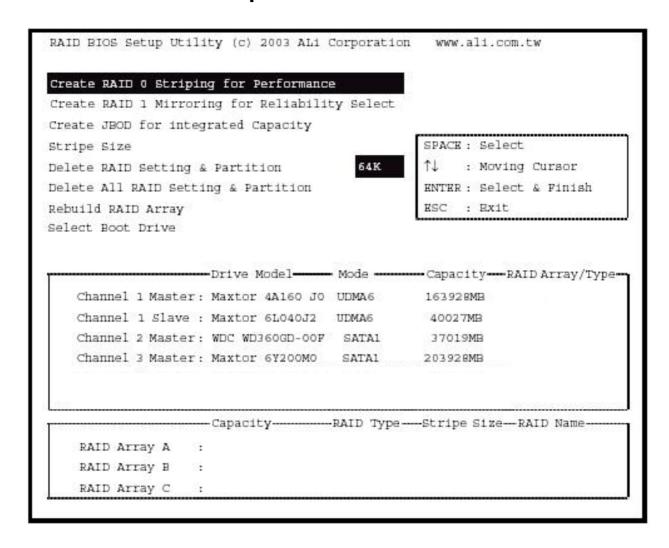
Channel 2 Master: WDC WD360GD-00F

Channel 3 Master: Maxtor 6Y200M0

Press Ctrl-A to enter ALi RAID BIOS setup utility

When RAID BIOS is waiting after identifying drives, press 'Ctrl' and 'A' simultaneously to enter the setup menu:

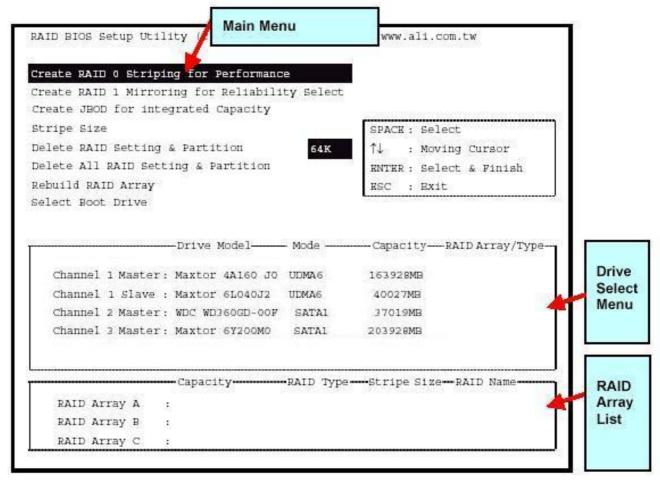
# 2.1 RAID BIOS Setup Menu



There are three major areas in the RAID BIOS setup screen: Main Menu, Drive Select Menu and RAID Array List:

### 2.2 Main Menu

In **Main Menu**, the user has several options to operate RAID:



## 2.2.1 Create RAID 0 Striping for Performance

- 1. Press 'Enter' key to activate this item. An 'S' flash cursor appears at the **Drive Select Menu** for the user to choose the first drive for RAID 0.
- 2. Use 'Space' key to choose the desired drive for RAID 0. Then the flash cursor changes to an 's' flash cursor for the user to choose the second drive for RAID 0.
- 3. The prompt 'Create RAID 0(Y/N)' appears after two drives are properly assigned.
- 4. Press 'Y', and then some necessary information will be written to the

drives, which may destroy the original data in the drives.

Warning: Make sure the data in drives is no longer in use before creating RAID Array.

- 5. Next, the Array Name input line appears for the user to key in a name for the newly created array. The effective characters for an array name is '0'-'9', 'A'-'Z', 'a'-'z', space and underscore.
- 6. After the RAID array has been created successfully, its information shows up at **RAID Array List**.

**Note:** RAID 0 cannot be used for parallel ATA drives connected at the same channel. RAID 0 cannot be used for mixed parallel and serial ATA drives.

## 2.2.2 Create RAID 1 Mirroring for Reliability

- 1. Press 'Enter' key to activate this item. An 'M' flash cursor appears at the 'Drive Select Menu' for the user to choose the first drive for RAID 1.
- 2. Use 'Space' key to choose the desired drive for RAID 1. Then flash cursor changes to an 'm' flash cursor for the user to choose the second drive for RAID 1.
- 3. The prompt 'Create RAID 1(Y/N)' appears after two drives are properly assigned.
- 4. Press 'Y', and then some necessary information will be written to drives, which maybe destroy the original data in the drives.

Warning: Make sure the data in drives is no longer in use before creating RAID Array.

5. Next, the Array Name input line appears for the user to key in a name for the newly created array. The effective characters for an array name is '0'-'9', 'A'-'Z', 'a'-'z', space and underscore.

- 6. After the RAID array has been created successfully, its information shows up at RAID Array List.
- 7. Lastly a prompt message asks whether to do drive copy. The source and destination drives are the ones indicated as 'M' and 'm' in 'Drive Select Menu' respectively.

Note: RAID 1 cannot be used for parallel ATA drives connected at the same channel. RAID 1 cannot be used for mixed parallel and serial ATA drives

## 2.2.3 Create JBOD for integrated Capacity

- 1. Press 'Enter' key to activate this item. A 'J' flash cursor appears at the 'Drive Select Menu' for the user to choose the first drive for JBOD.
- 2. Use 'Space' key to choose the desired drive for JBOD array. Use 'Enter' key to finish JBOD drive selection. The maximum number of drives for JBOD array is four and the minimum is two.
- 3. The prompt 'Create JBOD (Y/N)' appears.
- 4. Press 'Y' key and then some necessary information will be written to drives, which maybe destroy the original data in the drives

Warning: Make sure the data in drives is no longer in use before creating RAID Array.

5. Next the Array Name input line appears for the user to key in a name for the newly created array. The effective characters for an array name is '0'-'9', 'A'-'Z', 'a'-'z', space and underscore.

## 2.2.4 Stripe Size

This item is effective for RAID 0. The user can choose a stripe size from 64K (default), 32K, 16K, 8K and 4K. If the user uses RAID 0 for most A/V editing application or files, 64K is recommended.

- 1. Press 'Enter' key to activate this item. Then 64K, 32K, 16K, 8K, 4K items appears at bottom of Main Menu.
- 2. Use ' $\uparrow$ ' ' $\downarrow$ ' to choose the stripe size.

## 2.2.5 Delete RAID Setting & Partition

- 1. Press 'Enter' key to activate this item. An 'E' flash cursor appears at the 'Drive Select Menu' for the user to choose defined array drive to be deleted.
- 2. 'Data on RAID drives will be erased (Y/N)?' prompt message shows up to confirm the user's selection.
- 3. Press 'Y' key, and then the data in drivers is destroyed.

Warning: Make sure the data in drives is no longer in use before deleting RAID Array.

4. 'RAID array List" automatically updates itself.

## 2.2.6 Delete All RAID Setting & Partition

- 1. Press 'Enter' key to activate this item.
- 2. 'Data on RAID drives will be erased (Y/N)?' prompt message shows up to confirm the user's selection.
- 3. Press 'Y' key, and then the data in drivers is destroyed.

Warning: Make sure the data in drives is no longer in use before deleting RAID Array.

4. 'RAID array List" automatically updates itself.

## 2.2.7 Rebuild RAID Array

When a drive is replaced or BIOS detects a bad drive, use **Rebuild RAID Array** to keep data coherency for RAID 1 and 0+1.

- 1. Press 'Enter' key to activate this item. An 'R' flash cursor appears at the 'Drive Select Menu' for the user to choose the array to rebuild.
- 2. BIOS shows the source and destination drives and waits for confirmation to rebuild. Press 'Y' to start rebuild process.
- 3. Process status bar shows up during the rebuild process.

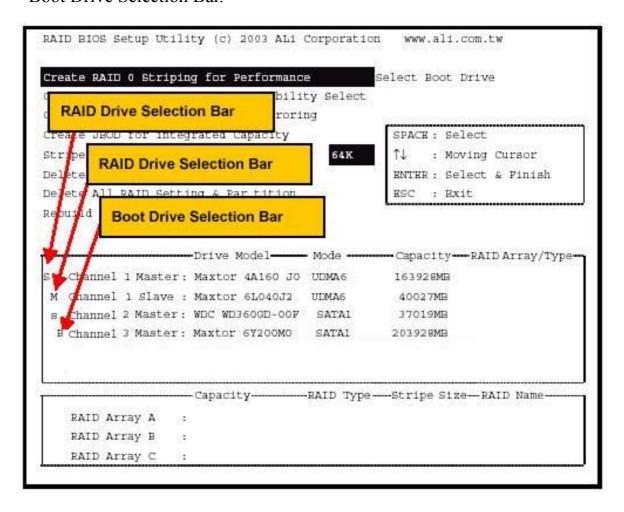
#### 2.2.8 Select Boot Drive

- 1. Press 'Enter' key to activate this item. A 'B' flash cursor appears at the 'Drive Select Menu' for the user to choose the boot drive.
- 2 .Press 'Enter' or 'Space' Key to finish selection.

**Note**: The boot drive affects how the operation system treats the order of other drives. Take the above BIOS screen as an example, if Channel 3 is the boot drive, the operation system will use the order of Channel 3 Master, Channel 1 Master, Channel 1 Slave, Channel 4 Master consecutively.

### 2.3 Drive Select Menu

There are three bars in this menu: two RAID Drive Selection Bar and one Boot Drive Selection Bar.



## APPENDIX B

# **Troubleshooting**

## **Troubleshooting at First Start**

### **Boot-up Issues**

The system does not power-up, no beeping sound heard and the CPU fan does not turn on.

- 1. Check if the power cord is plug into the power source.
- 2. Check if the power is connected to the M/B.
- 3. Check if the cable of the case power button is connected to the M/B power button connector (see Connectors and Plug-ins section in this Quick start guide for more info).
- 4. Make sure the power supply is not defective. Change the power supply. The minimum should be a 350 watts AMD recommended power supply.
- 5. Remove the M/B from the case and test the system. The M/B might be shorted to the case.

## The system powers-up, but no video, or beeping sound heard. The CPU fan is turning.

- 1. Clear CMOS battery. (JP5 connector, see this Quick start guide for more info on how to clear the CMOS).
- 2. Check all the jumper settings on the M/B.
- 3. Check if the CPU is ok, by using another CPU (check the Quick start guide for CPU supported on this M/B).
- 4. Check if the power supply is ok. The minimum should be 350 watts, AMD approved.
- 5. Make sure the CPU fan is connected to CPUFAN1 connector.
- 6. Remove the M/B from the case and test the system. The M/B might be shorted to the case.

### The system power-up, no video, beeping heard.

- 1. Clear CMOS battery. (JP5 connector, see this Quick start guide for more info on how to clear the CMOS).
- 2. Check all the jumper settings on the M/B.
- 3. Check if the memory module and the VGA card (if onboard VGA is

- not used) are inserted properly in the M/B.
- 4. If yes, change the memory module, it might be defective. Make sure the memory specification is supported by the M/B. (for more info on this, check our FAQ on the website).
- 5. Change the VGA card (if used).

### The system turns on for some seconds then shutdown by itself.

- 1. Check if the CPU fan is connected to the CPUFAN1 connector.
- 2. The CPU might be overheating. Check the CPU fan if it is defective, also sees if the CPU fan is in contact with the CPU.
- 3. Clear CMOS battery. (JP5 connector, see Quick start guide for more info on how to clear the CMOS).
- 4. Make sure the power supply you have on your system support the M/B specification.
- 5. If you already checked the power supply specification, change the power supply it might be defective. The minimum is 350 watts AMD approved.

When I boot up my system, everything works fine, it sees my CPU and memory, detects my hard drive, floppy drive and CD-ROM but locks up at "Verify DMI pool data...". It doesn't boot go any further. What should I do?

- 1. Clear CMOS battery. (JP5 connector, see Quick start guide for more info on how to clear the CMOS).
- 2. If still has the problem, remove all other add-on cards (use onboard vga) and see if it boots further. Then put peripherals in one by one to identify which one of them causes the lockup.
- 3. Change the CPU.

## During Boot-up, my computer says CMOS memory Checksum error. What can be the problem?

- 1. Clear CMOS memory.
- 2. Re-flash BIOS. Check on how to flash BIOS on the later part of this guide.
- 3. Change the CMOS battery, the battery might be drained.

4. The BIOS chip might be failing.

## I hear a 1-2 beeping sound and then the system shut down, what is the problem?

Verify that the CPU fan is connected to the CPUFAN1 connector.

### **Stability Issues**

### My system intermittently locks up, very unstable

- 1. Check the CPU Temperature, your CPU might be overheating. Change the CPU FAN.
- 2. Do not overclock your CPU
- 3. Check the specification of the memory module, maybe the M/B does not support it.
- 4. Go to BIOS setup and load fail safe settings. Please check if the system performance in the BIOS setup is set to Turbo/Maximum. Set it to normal if this is the case
- 5. Check the website for the latest BIOS update.
- 6. Check the website for FAQ's regarding instability issues.
- 7. Change the memory module or CPU.
- 8. The power supply might not have enough wattage to support all the peripherals. If your system has other peripherals connected, like CD-RW, extra HDD, etc. disconnect them, or use a power supply with a higher wattage.

## My system intermittently locks up, during Windows installation.

- 1. Go to BIOS and load the "load optimized defaults".
- 2. Check the website for any BIOS updates.
- 3. If you still have the problem, remove all other add-on cards except for CPU/ Memory/ onboard Video/ Hard disk. See if you can finish Windows installation. Then put peripherals in one by one to identify which one causes the lockup.

#### **BIOS** Issue

### Where can I find the BIOS revision of my mainboard?

It will be displayed on the upper-left corner of the screen during boot-up. It will show as your board type followed by the revision number, such as kvxa\_2BA1 (meaning BIOS revision 2BA1 for the SY-K7V Dragon plus! mainboard) or 6BA+ IV\_2AA2 which means SY-6BA+ IV motherboard, with a 2AA2 BIOS.

### Where can I find the latest BIOS of my motherboard?

Please go to the technical support page of one of the SOYO websites (Taiwan: www.soyo.com.tw, US: www.soyousa.com, Germany: www.soyo.de), and look up your motherboard to find the latest BIOS revision.

#### **How can I flash the BIOS?**

- 1. Download the BIOS on our support website.
- 2. Make a bootable floppy disk with out any memory manager loaded (i.e. himem, emm386, etc...).
- 3. Copy the BIOS file and awdflash utility to the diskette.
- 4. On the CMOS setup and disable CIH 4-way protection.
- 5. Type "awdflash biosname.bin/sn/py".
- 6. Reboot.

## After flashing the BIOS, my system will not boot-up.

- 1. Try clearing the CMOS.
- 2. The BIOS chip is defective due to an unsuccessful flash, contact your nearest SOYO branch for re-flashing.

## Is there a way to reprogram my BIOS after an unsuccessful flash?

No other way, you need to send back the BIOS ROM to your nearest SOYO branch for re-flashing.

## I'm using a 133MHz FSB CPU, I cannot find the DDR 100MHz option in the BIOS, why?

The DDR speed should not be lower than the CPU FSB speed.

#### **VGA** Issue

### I cannot set my VGA to go higher than 16 color (640x 480).

1. Install/re-install the VGA driver.

## After waking up from Suspend to RAM or Standby mode, the screen has no display but I can hear the hard disk operating

- 1. Check the VGA card manufacturer for a driver update (if using a different video card then the onboard video), and make sure the VGA card supports the Suspend to Ram function.
- 2. Update your VGA card's BIOS (in the case of a video card other then the onboard video). Check your VGA card manufacturer for more details.

#### **Audio Issue**

#### How can I disable the on-board Audio?

Go to the SOYO Combo Feature in BIOS setup, then set the "AC97 Audio" setup option to disabled.

#### I cannot get the sound working on my system.

- 1. Check if the speaker wire is connected to the line out connector on the M/B
- 2. Check if the speaker power is powered on.
- 3. Install the audio driver supplied on our driver disc.
- 4. Check BIOS setup if "AC97 Audio" setup option is enabled.
- 5. If sound already installed, check our website for audio driver updates.

# The sound is working in my system, but when I play CD music from the CD-ROM, I do not get any sound. What is wrong?

This is because the 3-wire audio cable from the CD-ROM to the on-board CDIN1 connector in the M/B is not connected. See the beginning of this guide for the location of CDIN1.

## The sound and everything else works fine except that the line-in and microphone do not work. What is wrong?

- 1. Please go to sound properties and check if the line-in and microphone in are enabled and not muted.
- 2. Check if the Microphone is ok.
- 3. When using 6 speakers the line-in and microphone channels are used for rear, center and bass. 6-Channel audio and microphone/line-in can not be used at the same time.

### Hard disk/FDD/ CD-ROM issue

### My Western digital HDD is not detected during boot-up.

Change the jumper settings to cable select or single.

### Sometimes the system finds my CD-ROM, sometimes not.

- 1. Check CD-ROM if it is working properly.
- 2. The power supply might not have enough wattage to support all the peripherals. If your system has other peripherals connected, like CD-RW, extra HDD, etc. disconnect them.

# When I boot up my new computer, I get "floppy boot failure" and the LED on the floppy stays on.

Make sure the red wire of floppy ribbon cable goes to Pin1 on the floppy drive side (don't trust the "key lock" or "notch") and use the end-connector of the cable (don't use middle one).

#### **LAN Issues**

## During LAN driver installation, the system hangs on 75%, why?

Enable the onboard LAN in the BIOS setup.

## I have problem installing Novell NetWare v.50.

Disable the APIC option in the BIOS.

## For updated FAQs, please check <a href="http://www.soyousa.com/support/">http://www.soyousa.com/support/</a>

## **APPENDIX C**

## **Contact Information**

## How to contact us:

- If you are interested in our products, please contact the SOYO sales department in the region you live.
- If you require Technical Assistance, please contact our Technical Support in the region you live.

SOYO prefers Email as communication medium, remember to always add to the email the country that you live in.

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