MB-668

LPX- size Intel FC-370 Pentium III CPU Card with LCD, LAN, Audio, 4 COMs & SSD.

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A Message to the Customer

AAEON Customer Services

Each and every AAEON product is built to the most exacting specifications to ensure reliable performance in the harsh and demanding conditions typical of industrial environments. Whether your new AAEON equipment is destined for the laboratory or the factory floor, you can be assured that your product will provide the reliability and ease of operation for which the name AAEON has come to be known.

Your satisfaction is our primary concern. Here is a guide to AAEON's customer services. To ensure you get the full benefit of our services, please follow the instructions below carefully.

Technical Support

We want you to get the maximum performance from your products. So if you run into technical difficulties, we are here to help. For the most frequently asked questions, you can easily find answers in your product documentation. These answers are normally a lot more detailed than the ones we can give over the phone.

So please consult this manual first. If you still cannot find the answer, gather all the information or questions that apply to your problem, and with the product close at hand, call your dealer. Our dealers are well trained and ready to give you the support you need to get the most from your AAEON products. In fact, most problems reported are minor and are able to be easily solved over the phone.

In addition, free technical support is available from AAEON engineers every business day. We are always ready to give advice on application requirements or specific information on the installation and operation of any of our products.

Product Warranty

AAEON warrants to you, the original purchaser, that each of its products will be free from defects in materials and workmanship for two years from the date of shipment.

This warranty does not apply to any products which have been repaired or altered by persons other than repair personnel authorized by AAEON, or which have been subject to misuse, abuse, accident or improper installation. AAEON assumes no liability under the terms of this warranty as a consequence of such events.

Because of AAEON's high quality-control standards and rigorous testing, most of our customers never need to use our repair service. If an AAEON product is defective, it will be repaired or replaced at no charge during the warranty period. For out-of-warranty repairs, you will be billed according to the cost of replacement materials, service time, and freight. Please consult your dealer for more details.

If you think you have a defective product, follow these steps:

1. Collect all the information about the problem encountered. (For example, CPU type and speed, AAEON products used, other hardware and software used, etc.) Note anything abnormal and list any on-screen messages you get when the problem occurs.
2. Call your dealer and describe the problem. Please have your manual, product, and any helpful information readily available.
3. If your product is diagnosed as defective, obtain an RMA (return material authorization) number from your dealer. This allows us to process your return more quickly.
4. Carefully pack the defective product, a fully-completed Repair and Replacement Order Card and a photocopy proof of purchase date (such as your sales receipt) in a shippable container. A product returned without proof of the purchase date is not eligible for warranty service.
5. Write the RMA number visibly on the outside of the package and ship it prepaid to your dealer.

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Packing list

Before you begin installing your card, please make sure that the following materials have been shipped:

- 1 MB-668 LPX- size Single Board Computer Card
- 1 Quick Installation Guide
- 1 Support CD contains the followings:

  -- User's Manual (this manual in PDF file)

  -- Ethernet drivers and utilities

  -- VGA drivers and utilities

- 1 hard disk drive (IDE) interface cable (44-pin, pitch 2.0mm)
- 1 floppy disk drive interface cable (34-pin, pitch 2.0mm)
- 1 IDE hard disk drive cable (40-pin, pitch 2.00mm)
- 1 parallel port (26-25-pin, pitch 2.0mm) and serial port (10-9 pin, pitch 2.0mm) adapter kit.
- 1 bag of screws and miscellaneous parts

If any of these items are missing or damaged, contact your distributor or sales representative immediately.

Notice

Dear Customer,

Thank you for purchasing the MB-668 board. This user's manual is designed to help you to get the most out of the MB-668, please read it thoroughly before you install and use the board. The product that you have purchased comes with an two-year limited warranty, but AAEON will not be responsible for misuse of the product. Therefore, we strongly urge you to first read the manual before using the product.

To receive the lastest version of the user manual, please visit our Web site at:

http://www.aaeon.com

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